



HIGH-RISE to HIGH-RISE

January 2021

The Housing Authority will continue to follow the lead from the La Crosse County Government and will not open any buildings until it is safe. Business continues to be conducted via phone, email or drop box.

WHAT CAN WE DO UNTIL A COVID-19 VACCINE IS READY FOR THE PUBLIC?

It will take many months to vaccinate all Wisconsinites. In the meantime, there are many ways we can protect ourselves and others from COVID-19.

Ways to stop the spread include:

- Staying at home as much as possible and especially if you are sick.
- Wearing a mask in public.
- Staying at least 6 feet away from other people when you leave your home.
- Avoiding close contact with people, particularly those who are sick.
- Washing your hands often with soap and water, or using hand sanitizer with at least 60% alcohol if soap and water are unavailable.
- Getting tested if you experience any symptoms of COVID-19.
- Avoiding touching your eyes, nose, and mouth with unwashed hands.
- Covering your cough or sneeze with a tissue, then throwing the tissue in the trash and washing or sanitizing your hands.
- Cleaning and disinfecting frequently touched objects and surfaces.

While we wait for more COVID-19 vaccine to be made available, we encourage everyone to get their yearly flu vaccine this winter. While the flu vaccine will not protect against the COVID-19 virus, it can protect you against the flu and keep you and loved ones out of an already overburdened health care system.

Please read the weekly informational flyer regarding COVID-19 and Housing Authority updates. A flyer is posted in each elevator, by the mailboxes, and at the front entrance of your building.

If you are in need of a mask, please call the Housing Authority Office at 782-2264; dial 237 for Stephanie Moran or dial 235 for Fawn King. The Resident Services Department has received donations of masks from RSVP (Retired Senior Volunteer Program), United Way and UnitedHealthcare Medicare & Retirement Wisconsin Program for our residents and staff.

Social Security Benefit Amount Notice for 2021

Please keep your Social Security Benefit Amount Notice for the year 2021. The Social Security Administration Office sent this statement to you in December. You will need this notice to verify your monthly Social Security amount at your 2021 rent re-evaluation.

NEW PROCESS for receiving your Homestead Credit Rent Certificate

Due to the pandemic, the Housing Authority has decided it would be in everyone's best interest, to deliver each rent certificate. Your rent certificate will be delivered to you by February 12, 2021. Resident Services will slide your certificate under your door (hinge side); therefore, please keep a watchful eye out for it.

If you do not want your rent certificate slid under your door, you will need to mail us a self-addressed envelope prior to January 29, 2021. Mail the self-addressed envelope to: Housing Authority, P.O. Box 1053, La Crosse, WI 54602, and we will mail you your certificate.

Annual House Inspections will resume in 2021

Watch for further updates as they become available.

New Year's Day- Friday, January 1, 2021

No one will be working in the Housing Authority Office on New Year's Day.

The Housing Authority Staff and Board of Commissioners would like to wish all of our residents and their families a Healthy & Happy New Year.

**For Emergency Maintenance:
Call: 608-780-5727**

Locked-Out? If you are locked out of your apartment, please be aware that staff is required to confirm you are the resident of the unit prior to unlocking the door. A photo I.D. is the best means of proof. Please understand this is for everyone's safety.



We hope this beautiful poinsettia will help make your holiday season even brighter.

We wish you the best for a very Merry Christmas and a Happy New Year!

From your friends at:
Mid-West Family La Crosse & Walmart

Plus the people at these fine businesses:
Dickinson Family Funeral Homes
Fossum Funeral Home
Hunger Task Force
Kish & Sons Electric
Quartz
Rose Jewelers
Wisconsin Insurance Center

Walmart



The Housing Authority would like to thank to the Mid-West Family La Crosse & Walmart plus the people at the following fine businesses: Dickinson Family Funeral Homes, Fossum Funeral Home, Hunger Task Force, Kish & Sons Electric, Quartz, Rose Jewelers, and Wisconsin Insurance Center for the poinsettias. Last month poinsettias were delivered to all 7 of our high-rises for each resident in order to make their holiday brighter.

Great Rivers 2-1-1

Get Connected. Get Help.

Great Rivers 2-1-1 offers free, confidential community information and referrals 24 hours/day. Dial 2-1-1 or (800) 362-8255 to talk to an information and referral specialist. We also offer a Crisis Hotline 24/7. Dial 2-1-1 or (800) 362-8255 to talk to a crisis specialist.



Special Note from the Park Boutique

Stylist: Gloria Nordstrom-784-0951

I would like to wish all of my clients a Very Happy & Healthy New Year!

Thank you for your patronage in 2020. It's been a pleasure providing you salon services, and I am looking forward to the New Year!

Park Boutique is open Tuesday and Fridays. Several changes have been made due to COVID-19:

- *MASK Required
- *Appointment ONLY – No-Walk Ins (At this time)
- *Additional Cleaning and Disinfecting Protocols
- *Only Stylist and Two Clients in Salon at a Time
- *Social Distancing Practices Must Be Followed

If Gloria does not answer when you call, please leave her a detailed message including your name and phone number so she can call you back. Dial 105 on phone system at front entrance to be let in.

The salon is for ALL Housing Authority Residents ONLY.

La Crosse MTU (Municipal Transit Utility) ALL RIDE FREE

FACE MASKS are REQUIRED.

Normal Schedule resumed: however, we will continue to ask passengers, who are physically able, to board through the rear door of the bus.

MTU Passengers will not need a bus pass or fare through March 31, 2021.

Please contact the MTU Office at 608-789-7350 with any questions. ****As a reminder, everything is subject to change.****

Reminders if you're taking public transit:

1. Practice social distancing.
2. Wash your hands.
3. Use hand sanitizer.
4. Cover your cough or sneeze with your elbow.
5. Avoid high touch areas.



We apologize for any inconvenience these changes may cause and appreciate everyone's patience during this difficult time. Please know this information is subject to change as we learn more information and receive updates from the Federal and State governments.

2021- RENT is due by the 5th working day of the month

If you are signed up for automatic withdrawal (ACH) ~ listed below are the dates that the rent payment/other charges will be taken out of your designated account. (5th working day of each month):

January 8th	July 8th
February 5th	August 6th
March 5th	September 8th
April 8th	October 7th
May 7th	November 5th
June 7th	December 7th

The Housing Authority is still encouraging payments be paid by automatic withdrawal from your bank account. This has been very beneficial for many of our residents who happened to be out of town, in the nursing home, etc.

Welcoming our Newest Residents:

Jason Kinstler -Forest Park
Dorothy Beaton -Solberg Heights
Jeannine Fritsch -Solberg Heights
Eloise Davis Hudson -Solberg Heights
 (These are the residents who chose to be acknowledged.)



Food Deliveries:

January 12th
(2nd Tuesday)

10:00am- Solberg Heights, 10:20am- Stokke Tower
10:40am- Becker Plaza, 11:00am- Stoffel Court

January 13th (2nd Wednesday)

10:00am- Sauber Manor, 10:30am- Forest Park,
10:50am- Ping Manor

We ask that you be patient if the truck is not there at the exact time. Bring your own bags! The Hunger Task Force Truck will be parked in the front of each building except for Forest Park (back). Those residents interested in getting some items will need to go out to the van.

Due to COVID-19 please remember the importance of SOCIAL DISTANCING, & we encourage everyone to WEAR A FACE COVERING!!!!

The Housing Authority requires all residents to wear a mask when out of their apartment.

Plan ahead for your 2021 Re-Evaluation

Due to the national pandemic, all annual recertifications for 2021 will be conducted via mail/drop off. Everyone will receive an envelope with all necessary forms, prefilled & highlighted as to where you need to sign and/or complete. An envelope will be included for you to return ALL documents. Please complete all attached forms and return along with all documentation previously required (proof of income, most recent savings/checking statements, over the counter medication with doctor's note, pet vaccination/ city license, etc.) A more detailed listing is on the backside of the letter. Please return to our drop box located in the lobby of your building. If you fail to complete by date on letter, please be advised that your rent will increase to flat rent. Please provide verifications which will enable us to calculate your correct level of assistance.

There will be a recertification bin (large gray bin) placed in the lobby for completed paperwork. More information to follow as time gets closer for each high-rise recertification time.

If you are 62 years of age or older or a person with disabilities and require special assistance to complete your annual reexamination, please contact your housing specialist, and arrangements will be made to accommodate your needs.

Notice Regarding Moving Of Vehicles From Parking Lot For Snow Removal

1. YOU are responsible for moving your vehicle.
2. Housing Authority staff **WILL NOT** move your vehicle.
3. If you do not drive your vehicle during the winter, it should be stored elsewhere.
4. Vehicles not moved will be ticketed and towed at your expense.
5. If you are away from your apartment, you should always make arrangements with someone for moving your vehicle.



Please cooperate when the custodian in your high-rise asks you to move your vehicle. The Housing Authority will plow when there are 2 inches or more of snow. Usually lots are plowed in the morning. Please stay **FAR** away from the snowplow to avoid accidents from happening. Also, the Housing Authority staff **WILL NOT** shovel between cars.

Any questions, please call the Housing Authority Office at 782-2264.

Attention All Residents/Care Providers

- ❖ Be respectful of assigned parking spaces. If you have any questions please contact Nicole Hebel at ext. 225 or Nicole Greve at ext. 223.
- ❖ Always return laundry/shopping carts immediately.
- ❖ In the winter, please do not shut off your thermostat because it could cause pipes to freeze in the building. We recommend to at least setting your thermostat at 62 degrees.
- ❖ Always keep items away from your baseboard heater. If the heater is blocked, the heater unit will not convert properly.
- ❖ Cold & Flu Season- if you are not feeling well, please stay in your apartment so you don't spread the germs.



Winter Weather Advisory

- Usually issued within 24-36 hours of event
- Usually not a significant risk to life & property
- However, could impact travel plans
- 3"- 6" snow, blowing snow and /or wintry mix
- More accidents occur in "lighter" snowfalls
- Exercise caution when traveling or outside walking



WAFER Food Pantry will be **CLOSED** January 1, 2021.

Mobile Food Pantry

CHANGES DUE TO NATIONAL HEALTH CRISIS (COVID-19):

Everyone in each of the high-rises qualifies for this free service.

You will need to wait in line, please remember **social distancing**, and we encourage everyone to **wear a face covering**. No one will be entering the WAFER Mobile at this time. You will be receiving pre-packaged food boxes. These packages will include a box of dry goods and bags of dairy, produce, bread, and meats. Delivery will be from the lift on the back end of the Mobile Pantry. There will be staff and volunteers to help lift items into carts. Residents can use the building shopping carts to bring items up to their apartment; however, please clean and return the cart immediately for the next person to use. **PLEASE** be patient, kind, and respectful to others while waiting your turn.

Forest Park (Open to ALL RESIDENTS)

January 6th, from 9:00am-11:00am (1st Wednesday) - **Back of Building**

Becker Plaza (Open to ALL RESIDENTS)

January 12th, from 10:00am-12:00pm (2nd Tuesday) - **Front of Building**

Stokke Tower (Open to ALL RESIDENTS)

January 19th, from 9:50am-11:50am (3rd Tuesday) - **Front of Building**

Solberg Heights (Open to ALL RESIDENTS)

January 19th, from 12:00pm-2:00pm (3rd Tuesday) - **Front of Building**

Sauber Manor (Open to ALL RESIDENTS)

January 20th, from 10:00am-12:00pm (3rd Wednesday) - **Front of Building**

Ping Manor (Open to ALL RESIDENTS)

January 21st, from 10:00am-12:00pm (3rd Thursday) - **Back of Building**

Senior Share Box Deliveries

CHANGE DUE TO NATIONAL HEALTH

CRISIS (COVID-19): At this time, we are asking residents to stay in their apartments. There will be someone delivering your Senior Share Box due to the concerns and risks of the potential exposure to COVID-19. We are trying to avoid any and all gatherings in the common areas.

January 19th (3rd Tuesday)

Forest Park - 10:40am (Entrance Lounge)

January 20th (3rd Wednesday)

Stoffel Court - 9:30am-9:45am (Lobby)

In order to qualify you must be at least 60 years of age with a monthly income under \$3,190 or a household income of under \$4,310. If you qualify and are interested in signing up, call the Housing Authority Office at 782-2264-dial ext. 237 for Stephanie Moran or ext. 235 for Fawn King, and we can get you an application. You can apply at WAFER Food Pantry which is located at 403 Causeway Boulevard or ask for one when the Mobile Pantry is at your building.

Food Fair

Saturday, January 23, 2021 from 10:00am-12:00pm at 403 Causeway Boulevard.

Feel free to check their website for the most current information: waferlacrosse.org

Housing Authority residents are required to wear a mask when out of their apartment.

**Building Activities/Community Outings/
Religious Services/Prayer Group continue to be on-hold due to the pandemic.**

ICE (In Case of Emergency)

In Case of Emergency (ICE) is a program that enables first responders, such as paramedics, firefighters, and police officers, as well as hospital personnel, to contact the next of kin of the owner of a working mobile phone to obtain important medical or support information. The phone entry or entries are intended to supplement or complement written information in a wallet or on a marked bracelet or necklace. We encourage all of our residents/families and friends to enter emergency contacts in their mobile phone address book under the name "ICE" or multiple contacts as "ICE1", "ICE2 etc...."

Are you feeling isolated and controlled by a loved one?

Do you feel like no one will understand?

Help is available - Free and Confidential
(608) 791-2600

Any time, any day. Someone is here to listen.



advocating against domestic & sexual abuse