



HIGH-RISE to HIGH-RISE

August 2021

Annual Home Inspection Notices

Stoffel Court and **Ping Manor** will be participating in the annual inspection process this month. Notices were posted on each floor last month, and everyone was given a copy with a pre-inspection checklist printed on the back. Please note we will be testing the emergency pull cords at each apartment (be prepared for the noise). If you are not home, entry will be made, and a notice will be left for you.

Stoffel Court ~ August 12 & 13

Ping Manor ~ August 24 & 25

Re-Evaluation Process for Sauber Manor

Due to the national pandemic, your annual recertification will be conducted via mail/drop off. A recertification envelope will be delivered to you the 1st week of August. Included in this envelope are all necessary forms, prefilled & highlighted as to where you need to sign and/or complete. Please complete all attached forms and return along with all documentation previously required (proof of income, most recent savings/checking statements, over the counter medication with doctor's note, pet vaccination/city license, etc.) A more detailed listing is on the backside of the letter. Please return to the recertification bin located in the lobby of your building no later than August 20, 2021. If you fail to complete by this date, please be advised that this is your notification that your rent will increase to \$673.00 per month effective November 1, 2021. Please provide verifications which will enable us to calculate your correct level of assistance. The recertification bin will be placed in the lobby on August 2nd.

****The recertification bin (large gray bin) will be in the lobby Monday-Friday from 7:15am-3:15pm.****

If you have any questions, please contact Nicole Hebel at (608) 782-2264, extension 225.

If you are 62 years of age or older or a person with disabilities and require special assistance to complete your annual reexamination, please contact your housing specialist, and arrangements will be made to accommodate your needs.

**For Emergency Maintenance:
Call: 608-780-5727**

Locked-Out? If you are locked out of your apartment, please be aware that staff is required to confirm you are the resident of the unit prior to unlocking the door. A photo ID is the best means of proof. Please understand this is for everyone's safety.

RENT Payments

If you have chosen not to have your rent automatically withdrawn each month, you must pay by check or money order only (DO NOT SEND CASH) by the 5th working day of each month.

Please remember the following:

- The Housing Authority **does** provide residents with rent envelopes with their account number printed on the bottom left corner. Call the office to request more.
- Always fill out the check or money order correctly and completely.
- Money orders should be made payable to La Crosse Housing Authority and in the memo write your name and address.

La Crosse MTU

(Municipal Transit Utility)

We are still under the Federal Mask order, however, recently they relaxed it a little. Passengers are no longer required to wear masks on the platform outside at Grand River Station. Passengers are still required to wear masks on the buses and inside Grand River Station.

Ride Free the 1st Monday of the month is no longer being offered.

Normal schedule and boarding through the front door of the bus.

MTU Passengers **WILL NEED** a bus pass or fare.

Please contact the MTU Office at 608-789-7350 with any questions.

As a reminder, everything is subject to change.

Reminders if you're taking public transit:

1. Wear face mask.
2. Practice social distancing.
3. Wash your hands.
4. Use hand sanitizer.
5. Cover your cough or sneeze with your elbow.
6. Avoid high-touch areas.



We apologize for any inconvenience these changes may cause and appreciate everyone's patience during this difficult time. Please know this information is subject to change as we learn more information and receive updates from the Federal and State governments.



Great Rivers 2-1-1

Get Connected. Get Help.

Great Rivers 2-1-1 offers free, confidential community information and referrals 24 hours/day. Dial 2-1-1 or (800) 362-8255 to talk to an information and referral specialist. We also offer a Crisis Hotline 24/7. Dial 2-1-1 or (800) 362-8255 to talk to a crisis specialist.



2.1.1

Building Activities/Community Outings/Religious Services/Prayer Groups continue to be on hold due to the pandemic.

Are you feeling isolated and controlled by a loved one?

Do you feel like no one will understand?

Help is available - Free and Confidential
(608) 791-2600

Any time, any day. Someone is here to listen.



advocating against domestic & sexual abuse

La Crosse County Nutrition Program

Stokke Tower & Forest Park meal sites will remain closed until further notice as a precaution against COVID-19.



Patrons may receive 1 complete food package per week through August 2021. Accounts must be up-to-date and current.

Mobile Food Pantry

CHANGES DUE TO NATIONAL HEALTH CRISIS (COVID-19):

Everyone in each of the high-rises qualifies for this free service.

You will need to wait in line. Please remember **social distancing**, and we encourage everyone to **wear a face covering**. No one will be entering the WAFER Mobile at this time. You will be receiving pre-packaged food boxes. These packages will include a box of dry goods and bags of dairy, produce, bread, and meats. There will be staff and volunteers to help lift items into carts. Residents can use the building shopping carts to bring items up to their apartment; however, please clean and return the cart immediately for the next person to use. **PLEASE** be patient, kind, and respectful to others while waiting your turn.

Forest Park (Open to ALL RESIDENTS)

August 4th, from 9:00am-11:00am (1st Wednesday)
- **Back of Building**

Solberg Heights (Open to ALL RESIDENTS)

August 11th, from 10:00am-12:00pm (2nd Wednesday) - **Front of Building**

Becker Plaza (Open to ALL RESIDENTS)

August 10th, from 9:00am-11:00am (2nd Tuesday) - **Front of Building**

Stokke Tower (Open to ALL RESIDENTS)

August 17th, from 10:00am-12:00pm (3rd Tuesday)
- **Front of Building**

The Mobile Pantry stays the full two hours so do not feel you need to get down there right away.

They will have plenty of food for everyone.

Sauber Manor (Open to ALL RESIDENTS)

August 18th, from 10:00am-12:00pm (3rd Wednesday) - **Front of Building**

Ping Manor (Open to ALL RESIDENTS)

August 19th, from 10:00am-12:00pm (3rd Thursday)
- **Front of Building**

Senior Share Box Deliveries

CHANGE DUE TO NATIONAL HEALTH CRISIS (COVID-19):

At this time we are asking residents to stay in their apartments. There will be someone delivering your Senior Share Box due to the concerns and risks of the potential exposure to COVID-19. We are trying to avoid any and all gatherings in the common areas.

August 17th (3rd Tuesday) Normal Senior Share Box Delivery

Forest Park - 10:40am (Entrance Lounge)

August 18th (3rd Wednesday) Normal Senior Share Box Delivery

Stoffel Court - 10:30am (Lobby) NOTE: Time change.

In order to qualify you must be at least 60 years of age with your income under \$3,190 per month for one person or \$4,310 for two people. If you qualify and are interested in signing up, call the Housing Authority Office at 782-2264-dial ext. 237 for Stephanie Moran or ext. 235 for Fawn King, and we can get you an application. You can apply at WAFER Food Pantry which is located at 403 Causeway Boulevard or ask for one when the Mobile Pantry is at your building.

Food Fair (ON HOLD until further notice)

The Food Pantry will be open **Saturday, August 28th**, from 10:00am-12:00pm at 403 Causeway Boulevard.

Feel free to check their website for the most current information: waferlacrosse.org

GET VACCINATED

One of the most effective ways to stop the spread of COVID-19 is to get vaccinated. COVID-19 vaccines are safe, effective, free, and now widely available. In fact, everyone 12 years and older is now eligible for a COVID-19 vaccination, and you do not need an ID or insurance to get it. The information below was gathered from the La Crosse County Health Department website.

COVID-19 Vaccine Providers: Walgreens

- Vaccine is available through Federal Pharmacy Partnership Program with a variety of local Walgreens locations.
- Visit their website to learn more: Walgreens website.
- Call 1-800-Walgreens with questions.

Wal-Mart

- Vaccine is available through Federal Pharmacy Partnership Program with a variety of local Wal-Mart locations.
- Visit their website to learn more: Wal-Mart website.

Weber Health

- For up-to-date vaccine availability, clinic hours, and general information, visit www.weber-health.com.
- Walk-ins accepted at 333 Front St. N Clinic on Tuesday & Wednesday (8 a.m. – 2 p.m.), Thursday & Friday (12 p.m. – 6 p.m.), and Saturday (9 a.m. – 12 noon).
- Appointments available Tuesday-Saturday by visiting www.weber-health.com/vaccine.

Gundersen Health System

- Walk-in appointments for the COVID-19 vaccine are available for adult patients and non-patients at our Onalaska Clinic from 8 a.m. to 3 p.m. Mondays, Tuesdays, and Thursdays.
- Adult Gundersen patients can also schedule their appointment through MyChart or by calling the scheduling line at (608) 775-6829. Adult non-patients can call the scheduling line. Press option 2.
- Parents or guardians of patients ages 16 and 17 must schedule their child's appointment for the Pfizer vaccine only in advance by calling (608) 775-6829.
- Appointments are available at Gundersen's Critical Access Hospitals and regional locations by scheduling through MyChart or calling locations.

Mayo Clinic Health System

- Mayo Clinic patients can directly schedule their vaccination appointment using Patient Online Services or the Mayo Clinic App. Check availability in the "New Appointment" section of Patient Online Services. Select the "COVID-19 Vaccination" box to determine if times are available.
- Walk-ins are also now available in La Crosse: Hours are 8am-5pm Monday, Tuesday, Thursday, and Friday; 10am-7pm on Wednesday.
- If you are not a Mayo Clinic Health System patient currently or do not have access to Patient Online Services, call 608-392-7400 to schedule a vaccine appointment.

Other Vaccinators

- Some vaccination partners may host clinics through employers or for specific populations. This information would be provided directly by the vaccinator.
- You may also find vaccine clinics and locations at vaccinefinder.org.

Questions?

- Wisconsin Department of Health Services Vaccine Assistance Hotline: 1-844-684-1064 (toll-free)
- La Crosse County Health Department's Vaccine Hotline: 608-785-6240
- La Crosse County Health Department's COVID questions email: covid19@lacrossecounty.org



Free Food Deliveries:

August 24th (4th Tuesday) **NOTE DATE CHANGE

10:00am- Becker Plaza, 10:20am- Stoffel Court,
10:40am- Solberg Heights, 11:00am- Stokke Tower

August 25th (4th Wednesday) **NOTE DATE CHANGE

10:00am- Sauber Manor, 10:30am- Forest Park,
10:50am- Ping Manor

We ask that you be patient if the truck is not there at the exact time. Bring your own bags! The Hunger Task Force Truck will be parking in the front of each building except Forest Park (back). Those residents interested in getting some items will need to go out to the truck.

PLEASE remember SOCIAL DISTANCING

Community Garden:

The Hunger Task Force has invited residents from our high-rises to receive free vegetables from their garden. On Mondays and Thursdays from 3:00 pm-5:00 pm and Saturdays from 10:00 am-12:00pm residents are welcome to help harvest vegetables. You will be one of the ones first in line to receive some vegetables for assisting.

Those residents who are not able to help assist with harvesting may come pick up vegetables that have been harvested on Mondays and Thursdays at 5:00pm and Saturdays at 12:00pm.

The garden is located on the corner of Kane and St. Cloud on the north side of La Crosse close to Goose Green Park. If you have any questions about the garden, feel free to call the **Hunger Task Force Office at 793-1002 or Cell Phone at 386-3319.**

******If you are willing and able, they sure could use help harvesting.******

Enjoy the ADA Accessible UNITY Garden area at the Kane Street Community Garden. There are 6 raised beds for gardening.

Due to COVID-19 please remember the importance of SOCIAL DISTANCING, & MASKS RECOMMENDED for those not fully vaccinated.

Welcoming our Newest Residents:

Youa Lee Lor - Ping Manor

Michelle Johnson - Sauber Manor

Peter Washburn - Solberg Heights

(These are the residents who chose to be acknowledged.)

All COMPLAINTS must be put in writing

It is extremely important that we know all the facts; therefore, make sure you put date/time/details and if other residents/guests were present/witnessed the situation.

- Bring to the Housing Authority Office and put in drop box to the left of the entrance door.
- Mail to the Housing Authority Office at PO Box 1053, La Crosse, WI. 54602.

Important Reminders

- PLEASE **refrain** from feeding the birds and squirrels outside. The squirrels have crawled under residents' vehicles to burrow and have chewed wiring under the hoods. The birds, when close to the buildings, leave droppings all over the sidewalks, bicycles/racks and vehicles. Also, other rodents who eat the leftover scraps try to get into our buildings.
- **Always** try to keep your apartment neat, clean and tidy especially when you know staff will be entering to complete a work order, DeBoer Pest Control is scheduled to complete work, etc.....
- If you find someone who has fallen, **PLEASE do not** pick them up, **call 911** and let medical personnel evaluate the person.
- The Housing Authority encourages all of our residents to put their name(s) on their apartment door (in the name plate) because it is extremely helpful for staff, care providers, emergency personnel and visitors. We have been told by residents who do not have their name on their door it's because they don't want people to know where they live. The head of household's name is listed on the phone directory in the front entrance of his/her high-rise.
- PLEASE **refrain** from opening the hallway windows and the window coverings on very hot and humid days/nights. The hallways are not air conditioned so we want to keep them as cool and comfortable as possible.
- Always double bag soiled incontinence products right away and put down the trash chute.



Lawn Maintenance

Residents, if your parking lot borders areas where the maintenance men must mow the grass, please park your vehicle so that the area can be mowed completely. Be careful not to park the front of your vehicle so that it overhangs the lawn because the maintenance person would not be able to do a thorough job.

Thank you for your cooperation.

Park Boutique

Stylist: Gloria Nordstrom-784-0951

Location: Forest Park at 1230 Badger St.

Open: Tuesdays and Fridays

Several changes have been made due to COVID-19:

*MASK recommended for those not fully vaccinated.

*Appointments and Walk-ins Welcome

*Additional Cleaning and Disinfecting Protocols

*Only Stylist and Two Clients in the Salon at a Time

*Social Distancing Practices Must Be Followed

If Gloria does not answer when you call, please leave her a detailed message including your name and phone number so she can call you back. Dial 105 on phone system in the vestibule to be let in.

The Housing Authority of the City of La Crosse

No Smoking Policy

ALL residents have signed the "No Smoking Policy." The policy does not prohibit smoking by public housing residents, it just states where they are not allowed to smoke, which is on the property (buildings, lawns and parking lots including sitting in a vehicle while it is in our parking lot).

Everyone is expected to follow the rules and this also includes your guests.

Please be respectful of the neighbors near your building and refrain from smoking on their property because it is trespassing and be sure to pick up after yourself when outside (cigarette butts, garbage etc....).



Emergency Pull Cords (Internal Alarm Only)

Emergency pull cords are in your apartment (bedroom & bathroom except Sauber Manor & Stokke Tower bathroom only). When the cord is pulled, the light and alarms in the hall and on the panel (locations vary in each high-rise), will activate. Neighbors will check to see if you are OK or will locate your maintenance person. A person in trouble may have 911 called for them.

Important reminders:

- Do not tie cord up or place furniture in front of the cord.
- If cord is accidently pulled, flip the switch off as soon as possible.
- If you hear an alarm going off, please go to check on the resident if you are able.

The emergency pull cords are for your safety and use.