



# HIGH-RISE to HIGH-RISE

## May 2022

### The Housing Authority Office Continues to be CLOSED

Business continues to be conducted via phone, email, drop box and by APPOINTMENT.

Phone: 608.782.2264

Fax: 608.782.2262

Address: 1307 Badger Street

Website: [www.lacrossehousing.org](http://www.lacrossehousing.org)

### Annual Home Inspections

#### Becker Plaza- May 3-5

Notices were posted on each floor and everyone was given a copy. Please note we will be testing the emergency pull cords in each apartment (be prepared for the noise). If you are not home, entry will be made, and a notice will be left for you.

### May is Older Americans Month!

### FREE at-home COVID-19 tests

Every home in the U.S. is eligible to order 2 sets of 4 free at-home tests. If you already ordered your first set, order a second today. Need help placing an order for your at-home test? Call 1-800-232-0233 (TTY 1-888-720-7489) or go on-line to [special.usps.com](http://special.usps.com).



### Happy Mother's Day! (Sunday, May 8th)

### Welcoming our Newest Residents:

Edin Mujadzic - Sauber Manor

(He is the only resident who chose to be acknowledged.)

### Re-Evaluation Process for Stoffel Court

Due to the current pandemic, your annual recertification will be conducted via mail/drop off. A recertification envelope will be delivered to you the 1st week of May. Included in this envelope are all necessary forms, prefilled & highlighted as to where you need to sign and/or complete. Please complete all attached forms and return along with all documentation previously required (proof of income, most recent savings/checking statements, over the counter medication with doctor's note, pet vaccination/city license, etc.) A more detailed listing is on the backside of the letter. Please return to the recertification bin located in the lobby of your building no later than May 13, 2022. If you fail to complete by this date, please be advised that this is your notification that your rent will increase to \$724.00 per month effective August 1, 2022. Please provide verifications which will enable us to calculate your correct level of assistance. The recertification bin will be placed in the lobby around the 1st week of May.

**\*\*The recertification bin (large gray bin) will be in the lobby Monday-Friday from 7:15am-3:15pm.\*\***

If you have any questions, please contact Nicole Hebel at (608) 782-2264 extension 225.

If you are 62 years of age or older or a person with disabilities and require special assistance to complete your annual reexamination, please contact your housing specialist, and arrangements will be made to accommodate your needs.

### Happy Memorial Day

No one will be working in the Housing Authority Office on **Monday, May 30, 2022**, in observance of Memorial Day.

The Housing Authority staff and Board of Commissioners wish all of our residents a Healthy and Happy Memorial Day!



**With Honor & Gratitude  
We Remember**

### For Emergency Maintenance: Call: 608-780-5727

**Locked-Out?** If you are locked out of your apartment, please be aware that staff is required to confirm you are the resident of the unit prior to unlocking the door. A photo ID is the best means of proof. Please understand this is for everyone's safety.



Patrons may receive 2 complete food packages per month through June 2022. Accounts must be up-to-date and current.

## Mobile Food Pantry

CHANGES DUE TO NATIONAL HEALTH CRISIS (COVID-19):

Everyone in each of the high-rises qualifies for this free service. You will need to wait in line. Please remember social distancing, and we encourage everyone to wear a face covering. No one will be entering the WAFER Mobile at this time. You will be receiving pre-packaged food boxes. These packages will include a box of dry goods and bags of dairy, produce, bread, and meats. There will be staff and volunteers to help lift items into carts. Residents can use the building shopping carts to bring items up to their apartment; however, please clean and return the cart immediately for the next person to use. PLEASE be patient, kind, and respectful of others while waiting your turn. OPEN TO ALL RESIDENTS.

### Forest Park

May 4, from 9:00am-11:00am (1st Wednesday) - Back of Building

### Becker Plaza

May 10, from 9:00am-11:00am (2nd Tuesday) - Front of Building

### Solberg Heights

May 11, from 9:00am-11:00am (2nd Wednesday) - Front of Building

### Stokke Tower

May 17, from 9:00am-11:00am (3rd Tuesday) - Front of Building

The Mobile Pantry stays the full two hours so do not feel you need to get down there right away.

They will have plenty of food for everyone.

### Sauber Manor

May 18, from 9:00am-11:00am (3rd Wednesday) - Front of Building

### Ping Manor

May 19, from 9:00am-11:00am (3rd Thursday) - Front of Building

### Stoffel Court

May 24, from 9:00am-11:00am (4th Tuesday) - Front of Building

## Senior Share Box Deliveries

CHANGE DUE TO NATIONAL HEALTH

CRISIS (COVID-19): At this time, we are asking residents to stay in their apartments. There will be someone delivering your Senior Share Box due to the concerns and risks of the potential exposure to COVID-19. We are trying to avoid any and all gatherings in the common areas.

In order to qualify you must be at least 60 years of age with your income under \$3,398 per month for one person or \$4,578 for two people. If you qualify and are interested in signing up, call the Housing Authority Office at 782-2264-dial ext. 237 for Stephanie Moran or ext. 235 for Fawn King, and we can get you an application. You can also apply at WAFER Food Pantry which is located at 403 Causeway Boulevard or ask for one when the Mobile Pantry is at your building.

**Food Fair** (Event is being held a week earlier due to the holiday weekend)

Saturday, May 21, from 10:00am-12:00pm at 403 Causeway Boulevard.

Feel free to check their website for the most current information: [wafelacrosse.org](http://wafelacrosse.org)



MASKS are now OPTIONAL for all on public transportation

Back to normal schedule and boarding through the front door of the bus.

**Community Outings continue to be on-hold due to the pandemic.**

## Park Boutique

**Stylist:** Gloria Nordstrom 608-784-0951

**Park Boutique** is open Tuesday and Fridays.

Several changes have been made due to COVID-19:

- \*MASK recommended for those not fully vaccinated.
- \*Appointments and Walk-ins Welcome.
- \*Additional Cleaning and Disinfecting Protocols.
- \*Only Stylist and Two Clients in the Salon at a Time.
- \*Social Distancing Practices Must Be Followed.

If Gloria does not answer when you call, please leave her a detailed message including your name and phone number so she can call you back. Dial 105 on phone system in the vestibule to be let in.

The salon is for

ALL Housing Authority Residents ONLY.



**Armed Forces Day  
Saturday, May 21st**

## Give-Away Board

The Housing Authority would like to remind all residents and guests there are **no give-away tables/benches** in any of the high-rises. There were numerous complaints and concerns, plus we want to keep your home looking nice and neat. For these reasons, if you want to give anything away or sell anything, you can write it on a slip of paper and tack it on the bulletin board in the laundry room at each building except Stoffel Court. Stoffel Court residents will need to use the bulletin board in the 2nd floor laundry room. You will be responsible for taking the note down when your item(s) are gone, or one month from the posted date.

### On the slip posted please include:

Date Posted:

Name:

Apartment Number:

Phone Number (Optional):

Item (s) for sale and/or give-away:

USE THE BULLETIN BOARD LOCATED IN THE  
LAUNDRY ROOM AT ALL BUILDINGS  
EXCEPT STOFFEL COURT -  
USE 2ND FLOOR LAUNDRY ROOM.

## Automated Phone System

Call the Housing Authority Office  
at 782-2264 then:

**if** you are calling to report a maintenance  
problem dial 0

**if** you are calling to reach the High-Rise  
Occupancy Department:

For Kim Crocker dial 233

For Sarah Thesing dial 234

For Nicole Hebel dial 225

**if** you are calling to reach the Resident  
Services Department:

For Fawn King dial 235

For Stephanie Moran dial 237

For any other inquiries dial 0 or  
stay on the line.

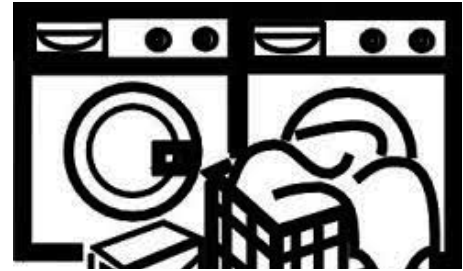
## Living Word Christian Church

### In-Person LIFE GROUP

Tuesday, May 17, 2022 (3rd Tuesday) at 2:00pm

Ping Manor (Community Room)

Host: Tracy B.



## Laundry Facilities

When using the building laundry facilities, please be courteous of those who will be using the machines after you. If you have soiled items, it is your responsibility to rinse them or instruct your care provider to rinse the item (in your apartment) before placing it in the washing machine. If you are washing rugs or items that may fray, wipe out the machine when you are finished. Lint screens in the dryers should be checked and emptied after each use.

- We strongly encourage you to stay with your laundry **at all times** to prevent any mishaps.
- Please do not use more than two washing machines or dryers at one time. This will allow other residents and/or caregivers to use the machines.
- Call in all washing machine and dryer work orders to 1-877-264-6622. There are "Machine Out of Order" slips tacked on the bulletin board. Please fill one out and put on the specific machine.

### CSC Service Works

This Machine Is Out of Order and I have reported the problem:

➤ **I called (1-877-264-6622)** – please be patient and listen carefully to the prompts.

**(Listen to recording then press 1, listen to recording then press 1 & listen to recording then press 2)**

➤ **I went on-line (www.cscsw.com)**

Date & Time Reported: \_\_\_\_\_

Name & Apt. # of reporter: \_\_\_\_\_

Problem with machine: \_\_\_\_\_

**(Complete form and put on machine. The company stated the machine will be repaired in 3 business days). If machine is not repaired in 3 business days, let your building custodian know).**

**Also, if you lose money in a machine, you need to call 1-877-264-6622 and request a refund.**

# The Hunger Task Force OF LA CROSSE



**Your Free and Local Food Bank**

The Hunger Task Force is overseeing the sign up and delivery of the State of Wisconsin "Stockbox" : For those who signed up for a "Stockbox" the Hunger Task Force will be delivering your box to your apartment on May 25, 2022 (4th Wednesday of each month). You must show ID and sign for your box. The Hunger Task Force may call up to your apartment to be let in so please buzz them in.

**Estimated delivery time at all seven high-rises:**

10:00am-11:00am- Becker Plaza and Sauber Manor

10:30am-11:30am- Stoffel Court and Forest Park

11:00am-12:00pm- Solberg Heights and Ping Manor

11:30am-12:30pm- Stokke Tower

If you are 60 years of age or older your monthly income must fall below these levels: 1 person- \$1,396 or 2 persons- \$1,888 call to sign up at **608-793-1002**.

**Due to COVID-19 please remember the importance of SOCIAL DISTANCING, & MASK recommended for everyone (vaccinated and unvaccinated).**



## Do you know the difference between Severe Weather Watches & Warnings?

**Watch** - Conditions are favorable for the severe weather event in or near the watch area. When a watch is announced, stay alert and be ready to take action.

**Warning** - Severe weather event is imminent or occurring in the warned area. Seek shelter and get to a safe place.

**Are you feeling isolated and controlled by a loved one?**

**Do you feel like no one will understand?**

**Help is available - Free and Confidential  
(608) 791-2600**

**Any time, any day. Someone is here to listen.**



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SHELTER & OUTREACH CENTERS

advocating against domestic & sexual abuse

## Lawn Maintenance

Residents, if your parking lot borders areas where the maintenance staff must mow the grass, please park your vehicle so that the area can be mowed completely. Be careful not to park the front of your vehicle so that it overhangs the lawn because the maintenance men will not be able to do a thorough job.

**Thank you for your cooperation.**



## Great Rivers 2-1-1 Get Connected. Get Help.

Great Rivers 2-1-1 offers free, confidential community information and referrals 24 hours/day. Dial 2-1-1 or (800) 362-8255 to talk to an information and referral specialist.

We also offer a Crisis Hotline 24/7.

Dial 2-1-1 or (800) 362-8255 to talk to

a crisis specialist.

**2-1-1**

## Re-Evaluation Process for Solberg Heights

Due to the current pandemic, your annual recertification will be conducted via mail/drop off. A recertification envelope will be delivered to you the 1st week of June. Included in this envelope are all necessary forms, prefilled & highlighted as to where you need to sign and/or complete. Please complete all attached forms and return along with all documentation previously required (proof of income, most recent savings/checking statements, over the counter medication with doctor's note, pet vaccination/city license, etc.) A more detailed listing is on the backside of the letter. Please return to the recertification bin located in the lobby of your building no later than June 10, 2022. If you fail to complete by this date, please be advised that this is your notification that your rent will increase to \$724.00 per month effective September 1, 2022. Please provide verifications which will enable us to calculate your correct level of assistance. The recertification bin will be placed in the lobby around the 1st week of May.

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