



# HIGH-RISE to HIGH-RISE

## January 2023

### The Housing Authority Office continues to be CLOSED

Business continues to be conducted via phone, email, drop box and by APPOINTMENT.

Lobby Hours- 9:00am-12:00pm and 12:30pm-3:00pm CST

Phone: 608.782.2264 • Fax: 608.782.2262

Address: 1307 Badger Street

Email: info@lacrossehousing.org

Website: www.lacrossehousing.org

### PROCESS for Receiving Your Homestead Credit Rent Certificate

The Housing Authority will deliver rent certificates to our residents living in all high-rise buildings. Rent certificates will be slid under your door (hinge side) no later than February 18, 2023.

If you do not want your rent certificate slid under your door, you will need to call Pam at 608-782-2264 ext. 234 to make other arrangements.

Please do not call requesting your rent certificate early as they will not be given out before all are complete and ready to be delivered by Feb. 18.

*La Crosse AARP Tax-Aide Program will be offering this free service in 2023. For more detailed information see page two of this newsletter.*

### Spectrum Cable Notice

I am writing to inform you that on March 31, 2023, the cable agreement between the Housing Authority and Spectrum will expire. What does this mean? Unfortunately, the current cable plan you have will no longer be provided, and you will be responsible for getting your own services. Housing Authority staff are currently in the process of working with service providers to help make this transition as smooth as possible. Please keep an eye out in the near future for more information regarding this change.

*-Steve Schauf, Executive Director*

### Annual Home Inspections

Solberg Heights - January 10-12

Ping Manor - January 17-19

Notices were posted on each floor, and everyone will be given a copy with a pre-inspection checklist printed on the back. Please note we will be testing the emergency pull cords in each apartment (be prepared for the noise). If you are not home, entry will be made, and a notice will be left for you.

### New Year's Day-

### Sunday, January 1, 2023

The Housing Authority Staff and Board of Commissioners would like to wish all of our residents and their families a Healthy & Happy New Year.

### No one will be working in the Housing Authority Office

*Monday, January 2, 2023*

### High-Rise Occupancy Department



**Loretta Hass**

Occupancy Supervisor

Lhass@lacrossehousing.org

608-782-2264 ext. 233



**Nancy Peters**

Assistat Occupancy Supervisor

Npeters@lacrossehousing.org

608-782-2264 ext. 232

(Forest Park and Ping Manor)



**Nicole Hebel**

Occupancy Specialist

Nhebel@lacrossehousing.org

608-782-2264 ext. 225

(Becker Plaza, Sauber Manor, Solberg Heights Stoffel Court, & Stokke Tower)

### 2023 Automatic Rent Payment Dates

This information is only for those residents who have their rent automatically taken out of their account.

Listed below are the dates that the rent payment/other charges will be taken out of your designated account (5th working day of each month):

**January 9**

**February 7**

**March 7**

**April 10**

**May 5**

**June 7**

**July 10**

**August 7**

**September 8**

**October 6**

**November 7**

**December 7**

The Housing Authority is still encouraging all rents be paid by automatic withdrawal from your bank account. This has been so beneficial for several of our residents who happened to be out of town, in the nursing home, etc.

### Social Security Benefit Amount Notice for 2023

Please keep your Social Security Benefit Amount Notice for the year 2023. The Social Security Administration Office sent this statement to you in December. You will need this notice to verify your monthly Social Security amount at your 2023 rent re-evaluation.

**For Emergency Maintenance:**

**Call: 608-780-5727**

**Locked-Out?** If you are locked out of your apartment, please be aware that staff is required to confirm you are the resident of the unit prior to unlocking the door. A photo ID is the best means of proof. Please understand this is for everyone's safety.

# La Crosse AARP Tax-Aide Program

The Housing Authority has been informed that the AARP Tax-Aide Program will be available in 2023.

## New for 2023

- Only one appointment is required to file your taxes which may take up to 3 hours.

## Schedule Your Appointment - tentatively scheduled to begin January 23, 2023.

- Appointments will be held at the Hogan Administrative Center, 807 East Avenue S from Wednesday, February 8th, through Thursday, April 6th.
- Self-schedule on-line at [www.aarpfoundation.org/taxaide](http://www.aarpfoundation.org/taxaide).
- Residents who do not have on-line access may call the Housing Authority at 608-782-2264, ext. 234 tentatively beginning January 23, 2023.
  - If your call goes to voicemail, please leave a message stating you need assistance scheduling an on-line appointment with AARP.
  - Leave your full name and phone number so your call can be returned.
  - Once your appointment has been scheduled, Resident Services will deliver your confirmation and the packet of forms including an overview of the process.
  - Please be aware if you do not have all the required information at your appointment, you may be turned away and may need to reschedule your appointment.
  - Only 2022 tax returns will be completed this tax season.

## Cancel / Reschedule Your Appointment

- If you scheduled on-line, you can cancel or reschedule at [www.aarpfoundation.org/taxaide](http://www.aarpfoundation.org/taxaide).
- If Housing Authority scheduled your appointment, contact the staff person who scheduled your appointment by calling 608-782-2264, ext. 234.

## COVID Protocols

- Currently masks for Taxpayers and Volunteers are not mandatory but are recommended.
- If the CDC reports significantly increased COVID cases in La Crosse County, COVID protocols may change.
- Call (608) 492-0113 to hear updated information regarding COVID protocols.

**Do NOT call the La Crosse Public Library or Hogan Administrative Center with any questions.** To hear updated information about AARP Foundation Tax-Aide, call (608) 492-0113 or visit the La Crosse Public Library website <https://www.lacrosselibrary.org/research/tax-help-forms>

- If you have questions and need to speak to someone about Tax-Aide, contact the Housing Authority at 608-782-2264, ext. 234.

## Great Rivers 2-1-1 Get Connected. Get Help.

Great Rivers 2-1-1 offers free, confidential community information and referrals 24 hours/day. Dial 2-1-1 or (800) 362-8255 to talk to an information and referral specialist.

We also offer a Crisis Hotline 24/7. Dial 2-1-1 or (800) 362-8255 to talk to a crisis specialist.

2-1-1



Patrons may receive 2 complete food packages per month through the end of the January. Accounts must be up-to-date and current.

## Mobile Food Pantry

Everyone in each of the high-rises qualifies for this free service.

You will need to wait in line. Please remember **social distancing**, and we encourage everyone to **wear a face covering**. No one will be entering the WAFER Mobile at this time. You will be receiving pre-packaged food boxes. These packages will include a box of dry goods and bags of dairy, produce, bread, and meats. There will be staff and volunteers to help lift items into carts. Residents can use the building shopping carts to bring items up to their apartment; however, please clean and return the cart immediately for the next person to use. **PLEASE** be patient, kind, and respectful of others while waiting your turn. **OPEN TO ALL RESIDENTS!**

*Mobile Pantry will park in front of each high-rise.*

### Forest Park

January 4, from 9:00am-11:00am (1st Wednesday)

### Becker Plaza

January 10, from 9:00am-11:00am (2nd Tuesday)

### Solberg Heights

January 11, from 9:00am-11:00am (2nd Wednesday)

### Stokke Tower

January 17, from 9:00am-11:00am (3rd Tuesday)

### Sauber Manor

January 8, from 9:00am-11:00am (3rd Wednesday)

### Ping Manor

January 19, from 9:00am-11:00am (3rd Thursday)

### Stoffel Court

January 24, from 9:00am-11:00am (4th Tuesday)

## Senior Share Box Deliveries

Resident Services will deliver the Senior Share Box due on the day the Mobile Pantry is at your building.

In order to qualify you must be at least 60 years of age with your income under \$2,265 per month for one person or \$3,052 for two people. If you qualify and are interested in signing up, call the Housing Authority Office at 608-782-2264-dial ext. 237 for Stephanie Moran or ext. 235 for Fawn King, and we can get you an application. You can also apply at WAFER Food Pantry which is located at 403 Causeway Boulevard or ask for one when the Mobile Pantry is at your building.

## Food Fair *(Scheduled one week early due to the holiday)*

Saturday, January 28, from 10:00am-12:00pm at 403 Causeway Boulevard.

*Feel free to check their website for the most current information and building updates: [waferlacrosse.org](http://waferlacrosse.org)  
Projected opening of new location is Spring 2023.*

The Mobile Pantry stays the full two hours so do not feel you need to get down there right away.

They will have plenty of food for everyone.

# Plan ahead for your 2023

## Re-Evaluation

All annual recertifications for 2023 will be conducted via bin/mail/drop off. Everyone will receive an envelope with all necessary forms, pre-filled & highlighted as to where you need to sign and/or complete. An envelope will be included for you to return ALL documents. Please complete all attached forms and return along with all documentation previously required (proof of income, most recent savings/checking statements, all debit, cash, credit accounts (like Paypal, Zelle, etc.) will need a transaction log for the most recent 60 days; over the counter medication with doctor's note, and pet vaccination/city license, etc). A more detailed listing is on the backside of the letter. Please return to our drop box located in the lobby of your building. If you fail to complete by date on letter, please be advised that your rent will increase to flat rent. Please provide verifications which will enable us to calculate your correct level of assistance.

*There will be a recertification bin (large gray bin) placed in the lobby for completed paperwork. More information to follow as time gets closer for each high-rise recertification time.*

If you are 62 years of age or older or a person with disabilities and require special assistance to complete your annual reexamination, please contact your housing specialist, and arrangements will be made to accommodate your needs.

## Religion

**Living Word Christian Church In-Person LIFE GROUP:**  
**Tuesday, January 17, 2023 (3rd Tuesday) at 2:00pm**  
**Ping Manor (Community Room) Host: Tracy B.**

### **Bible Study:**

**Mondays from 1:00pm-3:00pm Led: by a resident**

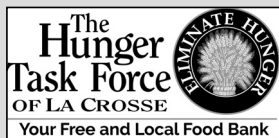
### **State of Wisconsin "SENIOR Stockbox" Program**

For those who signed up for a "Senior Stockbox," the Hunger Task Force will be delivering your box to your apartment on the following dates and times. You must show ID and sign for your box. The Hunger Task Force may call up to your apartment to be let in so please buzz them in. **NEW Estimated delivery dates and times at all seven high-rises:**

- (1st Monday) **January 2:** 10:00am-12:00pm  
- Becker Plaza and Stoffel Court
- (2nd Monday) **January 9:** 10:00am-12:00pm  
- Solberg Heights and Stokke Tower
- (3rd Monday) **January 16:** 10:00am-12:00pm  
- Forest Park and Ping Manor Sauber Manor
- (4th Monday) **January 23:** 10:00am-12:00pm  
- Sauber Manor

If you are 60 years of age or older, your monthly income must fall below these levels: 1 person household: \$1,473 or 2-person household: \$1,984. Call to sign up at **608-793-1002**

**Due to COVID-19 please remember the importance of SOCIAL DISTANCING, & MASK recommended for everyone (vaccinated and unvaccinated).**



## Beautiful Poinsettias

Last month poinsettias were delivered to all 7 of our high-rises for each resident to help make their holiday brighter.

The Housing Authority and residents would like to thank WIZM-AM & Walmart plus the people at the following fine businesses: Schumacher Kish Funeral and Cremation Services, Wisconsin Insurance Center, Hunger Task Force, Kish & Sons Electric, Quartz, Dickinson Family Funeral Homes, and Olive Juice Quilts that made this possible. Wishing everyone a HAPPY NEW YEAR!



## REACH Services and Resource Center

The REACH Center is a place where multiple agencies can assist with housing navigation, homeless prevention, mental/AODA support, healthcare, and violence prevention and support in one location.

Walk-in services available: Monday-Thursday 8:00am-

Monday - Friday 8:00am-2:30pm

212 11th Street South La Crosse, WI 54601

608-781-2783

Reachcenterlacrosse.org • info@reachcenterlacrosse.org

## The Wisconsin Emergency Rental Assistance (WERA) Program

The Wisconsin Emergency Rental Assistance (WERA) program offers eligible households assistance with current or late rent, energy or utility bills, and other housing costs dating back to the start of the pandemic. Applicants must be a Wisconsin resident who has experienced income loss or costs due directly or indirectly to COVID-19, is at risk of experiencing homelessness or housing instability, and has a household income at or below 80% of the county median income. To learn more about the program go to [www.couleecap.org](http://www.couleecap.org).

## Park Boutique Salon

**Gloria Nordstrom - 608-784-0951**

I would like to wish all of my clients a **Very Happy & Healthy New Year!**

*Thank you for your patronage in 2022. It's been a pleasure providing you salon services, and I am looking forward to the New Year!*

**Location:** Forest Park at 1230 Badger St.

### **New Winter Hours:**

**Tuesday** (By appointments ONLY)

**Friday** Open at 9:00am (By appointments and walk-ins welcome)

If Gloria does not answer when you call, please leave her a detailed message including your name and phone number so she can call you back. Dial 105 on phone system in the vestibule to be let in. **The salon is for ALL Housing Authority Residents ONLY.**

## Welcoming our Newest Residents:

**Tomas Consuegra and Ryan Harris - Becker Plaza**

**Delaine Olson and Richard Gilbert - Stokke Tower**

(These are the residents who chose to be acknowledged.)

**Are you feeling isolated and controlled by a loved one?  
Do you feel like no one will understand?**

**Help is available - Free and Confidential**

**(608) 791-2600**

**Any time, any day. Someone is here to listen.**



**new horizons**  
SHELTER & OUTREACH CENTERS

advocating against domestic & sexual abuse

**SUNDAY****MONDAY****TUESDAY****WEDNESDAY****THURSDAY****FRIDAY****SATURDAY**

1	2	3	4	5	6	7
Housing Authority Office Closed	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am **Taco Boats 12:30pm Dominos 6pm	
New Year's Day						

8	9	10	11	12	13	14
Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am Stokke Tower **Manicures 2pm	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Medicare Benefit Resource Fair 1pm Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am

15	16	17	18	19	20	21
Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am Dominos 6pm	

22	23	24	25	26	27	28
Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am Sauber Manor **Bingo 2:30pm	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am Ping Manor Medicare Benefit Resource Fair 1pm	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Card Club 1-4pm

29	30	31	<p>** Means with the Resident Services Department.</p> <h1>January</h1>			
Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am	Becker Plaza Coffee Social 7:30-9:30am Forest Park Coffee Hour 10-11am				