



HIGH-RISE to HIGH-RISE

December 2023

Business continues to be conducted via phone, email, drop box and by APPOINTMENT
Lobby Hours: 9:00am-12:00pm and 12:30pm-3:00pm CST

Phone: 608.782.2264 • Fax: 608.782.2262

Address: 1307 Badger Street

Email: info@lacrossehousing.org

Website: www.lacrossehousing.org

**Residents are now able to submit

NON-EMERGENCY maintenance requests on the website.

Happy Holidays

The Housing Authority of the City of La Crosse and the Board of Commissioners would like to wish all our residents and their families a safe holiday season!

Happy Hanukkah!

December 7th -

December 15th

Merry Christmas!

December 25th

Best Kwanzaa Wishes!

December 26, 2023 -

January 1, 2024

Happy New Year!

January 1, 2024



Annual Home Inspections

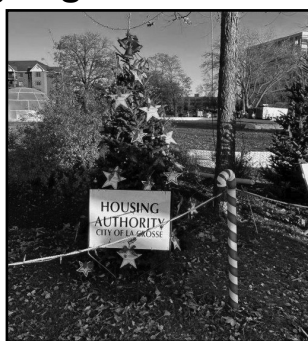
Solberg Heights - January 9-11

Ping Manor - January 16-18

Notices will be posted on each floor, and everyone will be given a copy. Please note we will be testing the emergency pull cords in each apartment (be prepared for the noise). If you are not home, an entry will be made, and a notice will be left for you.

Housing Authority Assignment and Tree at Rotary Lights

The Housing Authority assignment this year was to help with setting up Riverside Park. Stephanie, Xay, Christian, Mark, and Shoua worked the entire shift then Kathy and Fawn split a shift. The group helped with putting up several candy cane sidewalk borders.



No one will be working in the Housing Authority Office

Monday, December 25, 2023, and Tuesday, December 26, 2023

Monday, January 1, 2024, and Tuesday, January 2, 2024

Hilltopper Refuse & Recycling Services, Inc.

The Housing Authority was contacted by the VP of Sales informing us of numerous issues with trash being put in the outside recycling bin at all H.A. properties. Hilltopper states there are big expenses to having staff pull trash out of the recycling bin and the office is getting a lot of complaints from the crew and drivers.

Trash needs to be bagged and sent down the chute. If there are large garbage bags that do not fit, please contact building maintenance to make special arrangements for disposal. **ONLY RECYCLED ITEMS ARE TO BE PLACED IN THE BIN OUTSIDE.** Please note plastic bags are not recyclable and are considered trash. You may carry recyclable items to the bin in a plastic bag and dump them into the bin, but do not put the plastic bag in the bin.

The Housing Authority is asking for everyone to try and do a better job with disposing of trash and recycling. If you have questions, do not hesitate to speak to your maintenance person or call the office at 608-782-2264.

The insert this month is the Hilltopper Refuse & Recycling Services, Inc. Household Recycling Cheat Sheet.

Rotary Lights & City Lights Tour

Tuesday, December 12, 2023

Resident Services has planned and reserved two buses (one regular school bus and one accessible bus) to drive through Riverside Park to see the Rotary Lights. If the weather permits, we plan to drive through the city to look at some house decorations.

FREE: for all Housing Authority residents and \$2.00 for guests.

Everyone is encouraged to bring a cash donation or a non-perishable food item (please check the expiration date) for a donation.

EMERGENCY MAINTENANCE

Monday-Thursday after 3:00pm

Weekends (Friday 3:00pm - Monday 6:30am) & Holidays

Call: 1-(855)-895-4473

Locked Out? If you are locked out of your apartment, please be aware that staff are required to confirm you are the resident of the unit prior to unlocking the door. A photo ID is the best means of proof. Please understand this is for everyone's safety.



State of Wisconsin "SENIOR Stockbox" Program:
 For those who signed up for a "Senior Stockbox," the Hunger Task Force will be delivering your box to your apartment on the following date and time. You must show your ID and sign for your box. The Hunger Task Force may call your apartment to be let in so please buzz them in.

Estimated delivery dates and times at all seven high-rises:

December 4:

10:00am-12:00pm- Becker Plaza and Stoffel Court

December 11:

10:00am-12:00pm- Solberg Heights and Stokke Tower

December 18:

9:00am-10:00am- Sauber Manor **Note change due to Christmas**

December 18:

10:00am-12:00pm- Forest Park and Ping Manor

If you are 60 years of age or older, and your monthly income must fall below these levels: 1 person household: \$1,580 or 2-person household: \$2,137. Call to sign up at **608-793-1002**.

Winter Weather Advisory

- ❖ Usually issued within 24-36 hours of event.
- ❖ Usually not a significant risk to life & property.
- ❖ Could impact travel plans.
- ❖ 3" - 6" snow, blowing snow and /or wintry mix.
- ❖ More accidents occur in "lighter" snowfalls.
- ❖ Exercise caution when traveling or walking outside.

Welcoming our Newest Residents:

Jesus L. - Ping Manor

Bill Papacek - Sauber Manor

Arthur Neville-Neil - Solberg Heights

(These are the residents who chose to be acknowledged.)

Religion

Catholic Communion:

Becker Plaza (Library)

Friday, December 1 (1st Friday) at 10:15am

Automated Phone System

Call the Housing Authority Office at 608-782-2264 then:

if you are calling to report a maintenance problem dial 0

if you are calling to reach the High-Rise Occupancy Department:

For Loretta Hass (Supervisor) dial 233

For Nancy Peters (Assistant Supervisor) dial 232

(Forest Park, Ping Manor, Alberts House I and Alberts House II)

For Nicole Hebel dial 225

(Sauber Manor, Solberg Heights, Becker Plaza, Stoffel Court and Stokke Tower)

if you are calling to reach the Resident Services Department:

For Fawn King (Coordinator) dial 235

For Stephanie Moran (Assistant) dial 237

For any other inquiries dial 0 or stay on the line.

UW-La Crosse Recreational Therapy Students

Modality Preceptorship in Recreational Therapy I Class
 The students who have been designated a high-rise (Becker Plaza, Stoffel Court, Solberg Heights and Stokke Tower) will be organizing and leading their final two activities on December 4 and 6 from 2:30pm-3:30pm and are as follows:

	Monday, Dec. 4	Wednesday, Dec. 6
Becker Plaza	Plant in YOUR Painted Pot!	Make a Holiday Card!
Stoffel Court	Gingerbread House	Christmas Karaoke
Solberg Heights	Hands on Holiday Fun!	Holiday Cookie Decorating
Stokke Tower	Cookie Decorating	Holiday Potluck and Activities

We hope to see you there!

Great Rivers 2-1-1 Get Connected. Get Help.

Great Rivers 2-1-1 offers free, confidential community information and referrals 24 hours/day. Dial 2-1-1 or (800) 362-8255 to talk to an information and referral specialist.

We also offer a Crisis Hotline 24/7. Dial 2-1-1 or (800) 362-8255 to talk to a crisis specialist.

2-1-1

Are you feeling isolated and controlled by a loved one? Do you feel like no one will understand?

Help is available - Free and Confidential (608) 791-2600

Any time, any day. Someone is here to listen.



advocating against domestic & sexual abuse

2024 Automatic Rent Payment Dates

This information is only for those residents who have their rent automatically taken out of their account.

Listed below are the dates that the rent payment/other charges will be taken out of your designated account (5th working day of each month):

January 9th	July 8th
February 7th	August 7th
March 7th	September 9th
April 5th	October 7th
May 7th	November 7th
June 7th	December 6th

The Housing Authority is still encouraging all rents be paid by automatic withdrawal from your bank account. This has been so beneficial for several of our residents who happened to be out of town, in the nursing home, etc.

Notice Regarding Moving Of Vehicles From Parking Lot For Snow Removal

1. **YOU** are responsible for moving your vehicle.
2. Housing Authority staff **WILL NOT** move your vehicle.
3. If you do not drive your vehicle during the winter, it should be stored elsewhere.
4. Vehicles **not moved** will be **ticketed** and **towed** at your expense.
5. If you are away from your apartment, you should always make arrangements with someone for moving your vehicle.

Please cooperate when the custodian in your high-rise asks you to move your vehicle. The Housing Authority will plow when there are 2 inches or more of snow. Usually lots are plowed in the morning. Please stay **FAR** away from the snowplow to avoid accidents from happening. Also, the Housing Authority staff **WILL NOT** shovel between cars.

Any questions, please call the Housing Authority Office at 608-782-2264.



REACH Services and Resource Center

The REACH Center is a place where multiple agencies can assist with housing navigation, homeless prevention, mental/AODA support, healthcare, and violence prevention and support in one centralized location.

Hours:

Monday, Tuesday, Thursday, and Friday: 8am-4pm
Wednesday: 10am-4pm
212 11th Street South La Crosse, WI 54601
608-781-2783 ext. 200



WAFER will be closed December 25 & 29, 2023 and January 1, 2024.

Patrons may receive 1 complete food package per month. Accounts must be up-to-date and current.

Patrons would be able to receive smaller packages - produce and bakery (and possibly surplus item) – the other weeks of the month, one time per week.

We also offer drive-thru for complete food packages only for people 60+ or those who have had staff approval.

The drive-thru is open Wednesdays and Thursdays from 10:00am-12:00pm for people 60+ or by staff referral.

Mobile Food Pantry:

Everyone in each of the high-rises qualifies for this free service.

You will need to wait in line. No one will be entering the WAFER Mobile at this time. Everyone will get a choice of dairy, meats, produce, bakery, and a pre-packaged food box. There will be staff and volunteers to help lift items into carts. Residents can use the building shopping carts to bring items up to their apartment; however, please clean and return the cart immediately for the next person to use.

PLEASE be patient, kind, and respectful of others while waiting your turn.

From 9:00am to 11:00am the Mobile Pantry will be parking in the front of each high-rise.

Forest Park on December 6 (1st Wednesday)

Becker Plaza on December 12 (2nd Tuesday)

Solberg Heights on December 13 (2nd Wednesday)

Stokke Tower on December 19 (3rd Tuesday)

Sauber Manor on December 20 (3rd Wednesday)

Ping Manor on December 21 (3rd Thursday)

Stoffel Court on December 26 (4th Tuesday)

The Mobile Pantry stays the full two hours; therefore, do not feel you need to get down there right away. They will have plenty of food for everyone. Residents who participate might have a chance to win a door prize.

Feel free to check their website for the most current information: wafertilacrosse.org

All Housing Authority properties (buildings/ grounds/parking lots) are "No Smoking Areas."

MASKS are OPTIONAL for all on public transportation.

Normal schedule and boarding through the front door of the bus.



SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

December

**** Means with the Resident Services Department.**

1
Forest Park
 Coffee Hour 10-11am
 Dominoes 6pm

2
Becker Plaza
 Coffee Social
 8-9:30am
Stokke Tower
 **Holiday Crafts w/
 Delaney & Cole 4pm

3
Becker Plaza
 **Cards/Games/Crafts w/
 Delaney & Cole 2:30pm

4
Forest Park
 Coffee Hour 10-11am
Becker Plaza
 Plant in YOUR Painted Pot
 2:30-3:30pm
Solberg Heights
 Hands on Holiday Fun
 2:30-3:30pm
Stoffel Court
 Gingerbread House Making
 2:30-3:30pm
Stokke Tower
 Cookie Decorating
 2:30-3:30pm

5
Forest Park
 Coffee Hour 10-11am
 Dominoes 6pm
Sauber Manor
 **Christmas J-1-N-G-O &
 Bingo w/Brittany, Delaney
 & Cole 4:30pm

6
Becker Plaza
 Coffee Social 8-9:30am
 Make a Holiday Card
 2:30-3:30pm
Forest Park
 Coffee Hour 10-11am
Solberg Heights
 Holiday Cookie Decorating
 2:30-3:30pm
Stoffel Court
 Christmas Karaoke
 2:30-3:30pm
Stokke Tower
 Holiday Potluck and
 Activities: 2:30-3:30pm

7
Becker Plaza
 Coffee Social 8-9:30am
Forest Park
 Coffee Hour 10-11am
Ping Manor
 **Holiday Movie "Elf" w/
 Brittany, Delaney & Cole
 5pm
Sauber Manor
 Bingo 6-7pm

8
Forest Park
 Coffee Hour 10-11am
 Dominoes 6pm
Stoffel Court
 **Cookie Decorating w/
 Brittany & Cole
 4pm

9
Becker Plaza
 Coffee Social
 8-9:30am
Forst Park
 **Pizza Party, Cards
 and Games w/Brittany,
 Delaney & Cole 4pm

10

11
Forest Park
 Coffee Hour 10-11am

12
Forest Park
 Coffee Hour 10-11am
 Dominoes 6pm
****Rotary Lights &
 City Lights Tour**

13
Becker Plaza
 Coffee Social 8-9:30am
Forest Park
 Coffee Hour 10-11am
Solberg Heights
 **Pie & Ice Cream Social
 2pm

14
Becker Plaza
 Coffee Social 8-9:30am
Forest Park
 Coffee Hour 10-11am
Sauber Manor
 **Bingo 6-7pm

15
Forest Park
 Coffee Hour 10-11am
 Dominoes 6pm

16
Becker Plaza
 Coffee Social
 8-9:30am

17

18
Forest Park
 Coffee Hour 10-11am

19
Forest Park
 Coffee Hour 10-11am
 Dominoes 6pm

20
Becker Plaza
 Coffee Social 8-9:30am
Forest Park
 Coffee Hour 10-11am

21
Becker Plaza
 Coffee Social 8-9:30am
Forest Park
 Coffee Hour 10-11am
Sauber Manor
 **Bingo 6-7pm

22
Forest Park
 Coffee Hour 10-11am
 Dominoes 6pm
 Winter Begins

23
Becker Plaza
 Coffee Social
 8-9:30am

24
 Christmas Eve

25
Christmas Day
 Housing Authority Office
 Closed

26
Forest Park
 Coffee Hour 10-11am
 Dominoes 6pm
 Housing Authority Office
 Closed

27
Becker Plaza
 Coffee Social 8-9:30am
Forest Park
 Coffee Hour 10-11am

28
Becker Plaza
 Coffee Social 8-9:30am
Forest Park
 Coffee Hour 10-11am
Sauber Manor
 **Bingo 6-7pm

29
Forest Park
 Coffee Hour 10-11am
 Dominoes 6pm

30
Becker Plaza
 Coffee Social
 8-9:30am

New Year's
 Eve
31