



Neighbor to Neighbor



LA CROSSE HOUSING AUTHORITY
CITY OF LA CROSSE, WISCONSIN

"WE NEED A ROOF OVER OUR HEADS"

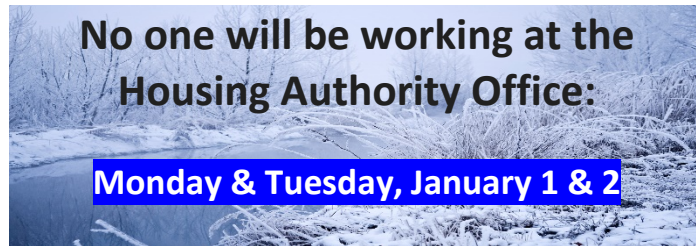
NEW PHONE NUMBER for EMERGENCY MAINTENANCE

Monday-Thursday after 3:00pm

Weekends (Friday 3:00pm – Monday

6:30am) & Holidays CALL: 1 (855) 895-4473

LOCKED OUT? If you are locked out of your home, please be aware that staff is required to confirm you are the resident of the unit prior to unlocking the door. A photo ID is the best means of proof. Please understand this is for everyone's safety.



**No one will be working at the
Housing Authority Office:**

Monday & Tuesday, January 1 & 2

The Housing Authority Staff and Board of Commissioners would like to wish all of our residents and their families a Healthy & Happy New Year!

UTILITY ALLOWANCES for 2024

SCHUH/MULLEN AND HUBER HOMES

1 Bedroom	\$105
2 Bedroom	\$141
3 Bedroom	\$171
4 Bedroom	\$206
5 Bedroom	\$258

GROVER ESTATES

2 Bedroom	\$168
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January – March 2024

Business continues to be conducted via phone, email, dropbox, and by APPOINTMENT.

Phone: 608-782-2264 Fax: 608-782-2262

Address: 1307 Badger Street

P.O. Box 1053
La Crosse, WI 54602-1053

Website: www.lacrossehousing.org

Email: info@lacrossehousing.org

Lobby Hours: Monday - Friday 9:00am-12:00pm
& 12:30pm - 3:00pm (Sat. & Sun. Closed)



Re-Evaluation Process for Schuh Homes

The Department of Housing & Urban Development (HUD) requires that we review your income and household composition every year to determine if you are still eligible to receive assistance paying your rent. **Your recertification packets will be hand delivered 1/3/2024. Complete, sign, and attach all information needed for your annual recertification. Please bring your completed packet to your appointment.** You are required to provide verification of your household income/assets/medical expenses. Please provide verifications which will enable us to calculate your correct level of assistance. **FLAT RENT:** If you have chosen the Flat Rent Method, you are still required to complete the recertification process. If you have any questions, please contact Nicole Greve at 608-782-2264, ext.223. If you are 62 years of age or older or a person with disabilities and require special assistance to complete your annual reexamination, please contact the housing specialist and arrangements will be made to accommodate your needs. Please be advised that if you fail to complete the annual recertification, your housing may be terminated.



new horizons
Shelter and Outreach Centers
SAFE SPACE

All services are free and confidential. Support groups are designed to:

Our support groups are available weekly for adults and youth who have experienced and/or witnessed domestic violence in their lives. If you would like a safe place to talk, share experiences, learn, ask questions, and even play, come join us!

For information and locations of support groups, contact: Resource Advocate: 608-791-2610, ext. 1309; Youth & Family Advocate: 608-791-2610, ext. 1203.

REACH Services and Resource Center

The REACH Center is a place where multiple agencies can assist with housing navigation, homeless prevention, mental/AODA support, healthcare, and violence prevention and support in one location.

Walk-in services available:

Monday, Tuesday, Thursday, & Friday

from 8:00am – 4:00pm

Wed. 10:00am – 4:00pm

212 11th Street South La Crosse, WI 54601

608-781-2783, ext. 200

Reachcenterlacrosse.org

info@reachcenterlacrosse.org

SNOW REMOVAL

Just a reminder to shovel your walk from your doorway to the sidewalks & also your driveways. Please remove your cars if you live in Mullen Homes so we may plow the parking lots.



All Housing Authority properties (buildings/grounds/parking lots) are "No Smoking Areas."

URGENT CALLS during BUSINESS HOURS

If your call is URGENT and DURING BUSINESS HOURS, please call our receptionist at 608-782-2264, ext. 221. Please refrain from calling and leaving messages with staff members. Staff might be away from their desk the majority of the day, and they might not get your message until the next business day.

HOME IMPROVEMENTS

Schuh Homes will be having ductwork cleaning done mid-to-late January. This will include furnace, exhaust, and dryer vents.

Huber Homes will have shed doors replaced late March – early April.

They will be replacing the shed steel door & frame with new pre-finished steel door, frame, and hardware.

Flyers will be posted when it gets closer.

WORKING ON CARS

Only properly registered vehicles are permitted in the LHA parking area.



Vehicle repairs such as oil changes, motor overhauls, and body work are NOT allowed in the complex.



SUNDAY, MARCH 10, 2024



BOYS & GIRLS CLUB

K-12 are eligible to attend if registered. Clubs will be closed Monday, January 1, for New Years Day and Friday, March 29, for Good Friday.

Schuh-Mullen Boys & Girls Club is currently open 3:00pm – 6:00pm Monday - Friday. There is a Schuh/Mullen Family Night every 2nd Thursday of the month from 6:00-7:30pm. If you have any questions, please call Autumn Boik @ 608-782-3926 or email autumn.boik@bgclax.org.

Huber Homes Community Center (BGC) is currently open 3:00pm–6:00pm Monday - Friday. There is a Huber Family Night every 3rd Thursday of the month. Watch for updated information. If you have any questions, please call Cassidy Murphy @ 608-784-6065 or email cassidy.murphy@bgclax.org.

Please note FLAT RENT changes for 2024

0 Bedroom	\$760
1 Bedroom	\$866
2 Bedroom	\$1,122
3 Bedroom	\$1,515
4 Bedroom	\$1,904
5 Bedroom	\$2,307

Community Service

If you receive a letter from the Housing Authority regarding Community Service and have not contacted Loretta Hass to discuss your status, you need to call immediately. Performing Community Service IS your responsibility, and if NOT performed, is considered a lease violation. Call the office at 608-782-2264, ext. 233, for Loretta Hass.

WAFER Mobile Pantry

Wafer will be closed Monday, Jan. 1, 2024.

Special Event:

Drive-thru Pop-Up Event: Saturday, January 6, from 10:30am - 12:30pm at 1603 George St.



Huber Homes every 2nd Thursday of the month from 3:00pm - 4:00pm.

Thursday, January 11

Thursday, February 8

Thursday, March 14



Schuh/Mullen every 4th Thursday of the month from 10:00am - 12:00pm.

Thursday, January 25

Wednesday, February 22

Thursday, March 28

You will need to wait in line. No one will be entering the WAFER Mobile at this time. You will be receiving pre-packaged food boxes. These packages will include a box of dry goods and bags of dairy, produce, bread, and meats. There will be staff and volunteers to help lift items into carts. **PLEASE** be patient, kind, and respectful to others while waiting your turn. If you have any questions, please call Tony Meyers @ (608) 782-6003.

wafermobile@waferlacrosse.org

Great Rivers 2-1-1

Get Connected. Get Help.

Great Rivers 2-1-1 offers free, confidential community information and referrals 24 hours/day. We also offer a Crisis Hotline 24/7. Dial 2-1-1 or [\(800\) 362-8255](tel:8003628255) to talk to an information and referral specialist.

211

Refuse & Recycling Collection Dates:

Schuh Homes

Tuesday, Jan. 2, Monday, Jan. 15 & 29

Monday, February 12 & 26

Monday, March 11 & 25



Huber Homes

Friday, January 5 & 19

Friday, February 2 & 1^h

Friday, March 1, 15 & 29

Grover Estates

Monday, January 8 & 22

Monday, February 5 & 19

Monday, March 4 & 18

Christmas Tree Collection begins January 3 - January 6. Please remove tinsel, ornaments, & tree bags & set your tree out on the boulevard by 7 AM.

REMINDER: Bins must be removed from the street within 24 hours after the trash/recycling collection and should not be placed out for collection more than 12 hours before the collection. Also...please keep trash picked up and put in correct bins. Empty boxes can be hazardous when there are high winds.

Mullen

Please dispose of your refuse & recycling properly in the dumpster areas. (Look for visual aids on each dumpster)



Recycling dumpster areas:

1300 St. James St., 802 Winneshiek Rd., 854 Winneshiek Rd.



A dog or cat license can be purchased through the City Treasurer's office and needs to be done between January 1 – March 31 to avoid a late fee and citation. Proof of current rabies vaccination is required to license your animal.

If you are a pet owner, you must have a copy of your pet's license on file at the Housing Authority Office. Please contact Nicole Greve at 608-782-2264, ext. 223, if you have any questions.

Hilltopper Refuse & Recycling Services Inc.:

The Housing Authority was contacted by the VP of Sales informing us of numerous issues with trash being put in the outside recycling bin at all H.A. properties. Hilltopper states there are big expenses to having staff pull trash out of the recycling bin and the office is getting a lot of complaints from the crew and drivers.

Please note plastic bags are not recyclable and are considered trash. You may carry recyclable items to the bin a plastic bag and dump them into the bin, but **DO NOT** put the plastic bag in the bin.

The H.A. is asking for everyone to try to do a better job with disposing of trash and recycling. If you have questions, do not hesitate to speak to your maintenance person or call the office at 608-782-2264.

Domestic Violence:



What you should know....

On average, 1 in 3 women and 1 in 4 men v experience some form of violence committed by an intimate or domestic partner in their lifetime. One reason many victims do not disclose their experiences is because they worry that doing so will jeopardize their housing. There are Wisconsin state laws and the Violence Against Women Act (VAWA).

As a victim, you cannot be evicted because of incidents of abuse, or due to the abuser's criminal activity directly related to the abuse. The owners of your property, or the Housing Authority, have the ability to evict an abusive household member to allow you and your family to remain in your housing. If you are experiencing violence in your home, please know that you are not alone. Contact the Housing Authority to invoke your VAWA or state protections or call New Horizons Shelter and Outreach Centers' Advocates for assistance, information, and supportive services. You can reach an Advocate 24 hours a day, 7 days a week at 608-791-2600 or 1-888-231-0066, and all the services provided are free and confidential.