Business is conducted via phone, email, drop box and by APPOINTMENT

Lobby Hours: 9:00am-12:00pm and 12:30pm-3:00pm CST

Phone: 608.782.2264 • **Fax:** 608.782.2262

Address: 1307 Badger Street Email: info@lacrossehousing.org Website: www.lacrossehousing.org **Residents are able to submit

NON-EMERGENCY maintenance requests on the website.

Thank You

A special thank you to students from the Coulee Montessori Charter School and the Northside Elementary School.

The Housing Authority would like to thank the students who made Valentine Cards for some residents at Sauber Manor.

JEOPARDY & TRIVIA at Sauber Manor

The Occupational Therapy Students from the University of WI – La Crosse will be offering their 5th and final activity at Sauber Manor in the community room.



Friday, March 1, 2024 - JEOPARDY & TRIVIA at 1:30pm

Session includes complimentary snacks and prizes!

Thanks again to the students for offering these additional activities at Sauber Manor.

The Housing Authority Office will be CLOSED on

Thursday, March 21, and Friday, March 22, for ADMIN-ISTRATIVE STAFF TRAINING. We will also be closed Friday, March 29, for GOOD FRIDAY.

Communion

Becker Plaza (Library)

Friday, March 1, 2024, at 10:15am

EMERGENCY MAINTENANCE

Monday-Thursday after 3:00pm

Weekends (Friday 3:00pm - Monday 6:30am) & Holidays

Call: 1-855-895-4473

Locked Out? If you are locked out of your apartment, please be aware that staff are required to confirm you are the resident of the unit prior to unlocking the door. A photo ID is the best means of proof. Please understand this is for everyone's safety.

Annual Home Inspections

Forest Park: March 5-7, 2024

Notices were posted on each floor, and everyone was given a copy. Please note we will be testing the emergency pull cords in each apartment (be prepared for the noise). If you are not home, entry will be made, and a notice will be left for you.

Re-Evaluations at Ping Manor will be IN PERSON this year March 14 & 15, 2024

All **Ping Manor** residents have been scheduled an appointment time. The reevaluation will take place **in person** in the community room. Please be patient and wait your turn

- Letters will be slid under everyone's door on or before March 1, 2024. You are required to supply all verification of income, assets, and medical expenses.
- Provide all/any letters you have received from Social Security, Pension, Annuity, IRA's, concerning your benefit amount and/or insurance premium deducted from your monthly benefit.
- Provide 6 most recent checking account statements, 1
 most recent savings account statement, CD, or other asset account statements, Chime, PayPal, Cash App, Direct Express, Green Dot or any other banking app, any
 other online accounts, over-the-counter medication
 with doctor's note, 2024 pet license & rabies certificate.
 A more detailed listing is on the backside of the letter
 you will receive.
- Medical insurance premiums and other medical expense information you need to provide.
- If you fail to complete your reevaluation, please be advised that this is your notification that your rent will increase to \$797.00 per month effective July 1, 2024.
- Read your annual recertification notice carefully! All residents must be seen at annual recertification time regardless of when you moved in!

Feel free to call Nancy Peters at 608-782-2264, ext. 232, with any questions.

Stoffel Court Re-Evaluations

Next month the annual re-evaluations will be taking place in person in the 10th floor community room. All Stoffel Court residents will receive their re-evaluation appointment letter on <u>or</u> before April 1, 2024.



Patrons may receive 1 complete food package per month. Accounts must be up-to-date and current.

Patrons would be able to receive smaller packages - produce and bakery (and possibly surplus items) – the other weeks of the month, one time per week.

We also offer drive-thru for complete food packages only for people 60+ or those who have had staff approval.

The drive-thru is open Wednesdays and Thursdays from 10:00am-12:00pm for people 60+ or by staff referral.

Mobile Food Pantry:

Everyone in each of the high-rises qualifies for this free service.

You will need to wait in line. No one will be entering the WAFER Mobile at this time. Everyone will get a choice of dairy, meats, produce, bakery, and a pre-packaged food box. There will be staff and volunteers to help lift items into carts. Residents can use the building shopping carts to bring items up to their apartment; however, please clean and return the cart immediately for the next person to use. **PLEASE** be patient, kind, and respectful of others while waiting your turn.

From 9:00am to 11:00am the Mobile Pantry will be parking in the <u>front</u> of each high-rise.

Forest Park on March 6 (1st Wednesday)

Becker Plaza on March 12 (2nd Tuesday)

Solberg Heights on March 13 (2nd Wednesday)

Stokke Tower on March 19 (3rd Tuesday)

Sauber Manor on March 20 (3rd Wednesday)

Ping Manor on March 21 (3rd Thursday)
Utilizing front door and lobby area

Stoffel Court on March 26 (4th Tuesday)

The Mobile Pantry stays the full two hours; therefore, do not feel you need to get down there right away. They will have plenty of food for everyone.

Feel free to check their website for the most current information: waferlacrosse.org

Welcoming our Newest Residents:

Diana Harper - Stoffel Court **Larry Thillen** - Stokke Tower

Shay McPherson, Andrew Zebell, Renea Fike, and Jayne

Gardner - Solberg Heights

(These are the residents who chose to be acknowledged.)

La Crosse AARP Tax-Aide Program

- Appointments will be held at the Hogan Administrative Center, 807 East Avenue S. through April 4.
- Self-schedule on-line at www.aarpfoundation.org/ taxaide.
- Residents who do not have online access may call the Housing Authority at 608-782-2264, ext. 234, to get scheduled for an appointment.
 - o If your call goes to voicemail, please leave a message stating you need assistance scheduling an online appointment with AARP.
 - o Leave your full name and phone number so your call can be returned.
 - Once your appointment has been scheduled, Resident Services will deliver your confirmation and the packet of forms including an overview of the process.
 - o <u>Please be aware</u> if you do not have all the required information at your appointment, you may be turned away and may need to reschedule your appointment.
 - o Only 2023 tax returns will be completed this tax season.

Cancel / Reschedule Your Appointment

- If you scheduled online, you can cancel or reschedule at www.aarpfoundation.org/taxaide.
- If Housing Authority scheduled your appointment, contact the Housing Authority to cancel /reschedule your appointment by calling 608-782-2264, ext. 234.

Please <u>do not</u> call the Hogan Administrative Center with any questions. Feel free to call the Housing Authority Office at 608-782-2264, ext. 234.

If you are unable to fill out these questionnaires, please arrive at your appointment 30 minutes early.



St. Patrick's Day

Sunday, March 17

MASKS are OPTIONAL for all on public transportation.

Normal schedule and boarding through the front door of the bus.



Are you feeling isolated and controlled by a loved one? Do you feel like no one will understand?

Help is available - Free and Confi-

dential (608) 791-2600 Any time, any day. Someone is here to listen.



advocating against domestic & sexual abuse



State of Wisconsin "SENIOR Stockbox" Program:

For those who signed up for a "Senior Stockbox,"," the Hunger Task Force will be delivering your box to your apartment on the following Mondays and times. You must show your ID and sign for your box. The Hunger Task Force may call your apartment to be let in so please buzz them in.

Delivery dates and estimated times at all seven highrises:

Mon., March 4:

10:00am-12:00pm- Becker Plaza and Stoffel Court

Mon., March 11:

10:00am-12:00pm- Solberg Heights and Stokke Tower

Mon., March 18:

10:00am-12:00pm- Forest Park and Ping Manor

Mon., March 25:

9:00am-10:00am- Sauber Manor

If you are 60 years of age or older, and your monthly income must fall below these levels: 1-person household: \$1,632 or 2-person household: \$2,215. Call to sign up at **608-793-1002**.

REACH Services and Resource Center

The REACH Center is a place where multiple agencies can assist with housing navigation, homeless prevention, mental/AODA support, healthcare, and violence prevention and support in one centralized location.

Hours:

Monday, Tuesday, Thursday, and Friday: 8am-4pm

Wednesday: 10am-4pm

212 11th Street South La Crosse, WI 54601

608-781-2783, ext. 200

All Housing Authority properties

(buildings/grounds/parking lots)







Western OTA (Occupational Therapy Assistant) Program

A big thank you to everyone who completed the surveys for the Western Occupational Therapy Assistant Students! Based on that feedback, the students are planning a variety of groups that will take place at Becker Plaza, in the community room, from 11:00am-12:00pm on the following Wednesdays: March 20, March 27, April 3, and April 10. The students have chosen their group themes: cooking, games, crafts, and exercise/wellness. As time gets closer, the students will create their informational flyers which will be posted on each floor at Becker Plaza and in each elevator in a timely fashion.

We hope you can join us!



Easter Sunday

Sunday, March 31

UW-La Crosse Recreational Therapy Students

Modality Preceptorship in Recreational Therapy I Class The students will be focusing on the residents of **Ping** Manor and Forest Park this semester.

The two separate groups will take place in the community room from 2:30pm-3:30pm on the following days:

Monday, March 4- Trivia (Ping Manor & Forest Park)

Monday, March 11- Spring Break (No activities)

Monday, March 18-Chair Yoga (Ping Manor),

Walking Bingo (Forest Park)

Monday, March 25- Scavenger Hunt (Ping Manor), Chair Yoga (Forest Park)



Ping Manor Group



Forest Park Group

Spring Bus Trip to Rochester MN

Thursday, April 11, 2024 (Dollar Tree and Apache Mall)

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		2	** Mean Resident	** Means with the	I Forest Park Coffee Hour 10-11am Dominoes 6pm	2 Recker Plaza
			Depar	Department.	Sauber Manor **UW-L OT Students Activity (Jeopardy & Trivia) 1:30pm	Coffee Social 8-9:30am
3 4	Forest Park Coffee Hour 10-11am **UW-L Rec. Therapy	Forest Park	6 Becker Plaza Coffee Social 8-9-30am	7 Becker Plaza Coffee Social 8-9:30am	8 Forest Park	9
Stud	Students Activity 2:30-3:30pm Pino Manor	Coffee Hour 10-11am Dominoes 6pm	Forest Park	Forest Park Coffee Hour 10-11am	Coffee Hour 10-11am Dominoes 6pm	Becker Plaza Coffee Social 8-9:30am
** Stude	**UW-L Rec. Therapy Students Activity 2:30-3:30pm		Correction	Sauber Manor Bingo 6-7pm		
10 11	Forest Park Coffee Hour 10-11am	2		14 Becker Plaza Coffee Social 8-9:30am	15 Forest Park Coffee Hour 10-11am	16
	Becker Plaza Bingo w/Grace 11am	Forest Park Coffee Hour 10-11am Dominoes 6pm	Coffee Social 8-9:30am Forest Park	Forest Park Coffee Hour 10-11am	Solberg Heights	Becker Plaza Coffee Social 8-9-30am
Daylight Savings **K Begins	Stoffel Court **Karaoke 1:30-3:30pm		Coffee Hour 10-11am	Sauber Manor Bingo 6-7pm	Patrick's Day 2:30pm	0-2.50411
17 18	Forest Park Coffee Hour 10-11am	[9	20 Becker Plaza Coffee Social 8-9:30am **WTC-OTA Activity	21 Becker Plaza Coffee Social 8-9:30am Forest Park		23 Becker Plaza Coffee Social
Stud	Students Activity 2:30-3:30pm	1am n	Stokke Tower Bingo & Pizza Party 2-4pm	Coffee Hour 10-11am Sauber Manor	Dominoes 6pm	8-9:30am
St. Patrick's Day Stude	Ping Manor **UW-L Rec. Therapy Students Activity 2:30-3:30pm	Spring Begins	Forest Park Coffee Hour 10-11am Sauber Manor Come Play Euchre 3-5pm	Bingo 6-7pm Housing Office CLOSED (Staff Training)	Housing Office CLOSED (Staff Training)	**Cards & Games w/ Isabelle & Brittany 1-3pm
24 25 Palm Sunday **		26 Forest Park		28 Becker Plaza Coffee Social 8-9:30am	29 Forest Park Coffee Hour 10-11am	0
	Students Activity 2:30-3:30pm Ping Manor	Coffee Hour 10-11am Dominoes 6pm	Forest Park Coffee Hour 10-11am **Taco Boat Luncheon	Forest Park Coffee Hour 10-11am	Dominoes 6pm Housing Office CLOSED	Becker Plaza Coffee Social 8-9:30am
31 Stude	**UW-L Rec. Therapy Students Activity 2:30-3:30pm		& Music by Bruce Greenwood 11:30am- 12:30bm	Sauber Manor Bingo 6-7pm	(Good Friday)	