



# HIGH-RISE to HIGH-RISE

## May 2024

**Business is conducted via phone, email, drop box and by APPOINTMENT**

Lobby Hours: 9:00am-12:00pm and 12:30pm-3:00pm CST

Phone: 608.782.2264 • Fax: 608.782.2262

Address: 1307 Badger Street

Email: info@lacrossehousing.org

Website: www.lacrossehousing.org

*\*\*Residents are able to submit*

*NON-EMERGENCY maintenance requests on the website.*

## May is Older Americans Month!

The Housing Authority is pleased to inform everyone we have a new administrative staff member~  
**Nick Shuman is our Lease Compliance Specialist**

## Pepsi-Cola Vending Machines

In the coming weeks, Gillette Pepsi Companies will be converting the Pepsi-Cola vending machines to “cashless”, and they will no longer accept cash or coins to make a purchase. They will accept debit, credit cards, Apple and Google Pay.

The main reason is most vending machine service call issues involve malfunctioning dollar bill validator and coin mechanisms.

There will no longer be a \$.10 transaction fee when you use a credit or debit card.

If you experience an issue when making a purchase, please call the Pepsi Service Repair Hotline number posted on the front of the machine to report an issue with the credit card reader 877-606-4311 and leave a message if no one answers. Refer to the 6-digit equipment number on the Pepsi Repair Hotline sticker, along with your residence facility name, your name, and return phone number.

Thank you for your understanding,

Gillette Pepsi Companies, Inc.

All building and properties are  
“NO SMOKING AREAS”

## EMERGENCY MAINTENANCE

Monday-Thursday after 3:00pm

Weekends (Friday 3:00pm - Monday 6:30am) & Holidays

Call: 1-855-895-4473

**Locked Out?** If you are locked out of your apartment, please be aware that staff are required to confirm you are the resident of the unit prior to unlocking the door. A photo ID is the best means of proof. Please understand this is for everyone’s safety.

## Re-Evaluations at Solberg Heights will be IN PERSON this month on May 13-15, 2024

All Solberg Heights residents have been scheduled an appointment time. The re-evaluation will take place in person in **Room 109**. Please be patient and wait your turn.

- Provide all/any letters you have received from Social Security, Pension, Annuity, IRA’s, concerning your benefit amount and/or insurance premium deducted from your monthly benefit.
- Provide 2 most recent checking account statements, 1 most recent savings account statement, CD, or other asset account statements, Chime, PayPal, Cash App, Direct Express, Green Dot or any other banking app, any other online accounts, over-the-counter medication with doctor’s note, 2024 pet license & rabies certificate. A more detailed listing is on the backside of the letter you will receive.
- Medical insurance premiums and other medical expense information – you need to provide.
- If you fail to complete your re-evaluation, please be advised that this is your notification that your rent will increase to \$866.00 per month effective September 1, 2024.
- Read your annual recertification notice carefully! All residents must be seen at annual recertification time - regardless of when you moved in!

**Feel free to call Nicole Hebel at 608-782-2264, ext. 225, with any questions.**

## Upcoming Motor Coach Trips

**Havens Petting Farm in Blue Mound, WI ~**

Wednesday, May 22, 2024

**Wisconsin Dells ~ Outlet Mall and/or Downtown**

Thursday, June 13, 2024

## Annual Home Inspections

**Becker Plaza: May 7-9**

Notices were posted on each floor, and everyone was given a copy. Please note we will be testing the emergency pull cords in each apartment (be prepared for the noise). If you are not home, entry will be made, and a notice will be left for you.

## Happy Memorial Day

No one will be working in the Housing Authority Office on **Monday, May 27, 2024**, in observance of Memorial Day.

The Housing Authority staff and Board of Commissioners wish all of our residents a Healthy and Happy Memorial Day!



Patrons may receive 1 complete food package per month. Accounts must be up-to-date and current.

Patrons would be able to receive smaller packages - produce and bakery (and possibly surplus items) - the other weeks of the month, one time per week.

We also offer drive-thru for complete food packages only for people 60+ or those who have had staff approval.

The drive-thru is open Wednesdays and Thursdays from 10:00am-12:00pm for people 60+ or by staff referral.

### Mobile Food Pantry:

Everyone in each of the high-rises qualifies for this free service. You will need to wait in line. No one will be entering the WAFER Mobile at this time. Everyone will get a choice of dairy, meats, produce, bakery, and a pre-packaged food box. There will be staff and volunteers to help lift items into carts. Residents can use the building shopping carts to bring items up to their apartment; however, please clean and return the cart immediately for the next person to use.

PLEASE be patient, kind, and respectful of others while waiting your turn.

From 9:00am to 11:00am the Mobile Pantry will be parking in the front of each high-rise.

- Forest Park on May 1 (1st Wednesday)
- Solberg Heights on May 8 (2nd Wednesday)
- Becker Plaza on May 14 (2nd Tuesday)
- Sauber Manor on May 15 (3rd Wednesday)
- Ping Manor on May 16 (3rd Thursday)
- Stokke Tower on May 21 (3rd Tuesday)
- Stoffel Court on May 28 (4th Tuesday)

The Mobile Pantry stays the full two hours; therefore, do not feel you need to get down there right away. They will have plenty of food for everyone.

Feel free to check their website for the most current information: [waferlacrosse.org](http://waferlacrosse.org)

Happy Mother's Day! (Sunday, May 12) HAPPY MOTHER'S DAY!

### Communion

Becker Plaza (Library)
Friday, May 3, 2024, at 10:15am

### Lawn Maintenance

Residents, if your parking lot borders areas where the maintenance staff must mow the grass, please park your vehicle so that the area can be mowed completely. Be careful not to park the front of your vehicle so that it overhangs the lawn because the maintenance men will not be able to do a thorough job. Thank you for your cooperation.

## Great Rivers 2-1-1 Get Connected. Get Help.

Great Rivers 2-1-1 offers free, confidential community information and referrals 24 hours/day. Dial 2-1-1 or (800) 362-8255 to talk to an information and referral specialist.

We also offer a Crisis Hotline 24/7. Dial 2-1-1 or (800) 362-8255 to talk to a crisis specialist.

2-1-1

### REACH Services and Resource Center

The REACH Center is a place where multiple agencies can assist with housing navigation, homeless prevention, mental/AODA support, healthcare, and violence prevention and support in one centralized location.

#### Hours:

Monday, Tuesday, Thursday, and Friday: 8am-4pm
Wednesday: 10am-4pm
212 11th Street South, La Crosse, WI 54601
608-781-2783, ext. 200

### Automated Phone System

Call the Housing Authority Office at 608-782-2264 then:
if you are calling to report a maintenance problem dial 221
if you are calling to reach the High-Rise Occupancy

Department:

- For Loretta Hass dial 233 (Occupancy Supervisor)
- For Nancy Peters dial 232 (Assistant Occupancy Supervisor & Occupancy Specialist for Forest Park & Ping Manor)
- For Nicole Hebel dial 225 (Occupancy Specialist for the 5 public housing high-rises)

if you are calling to reach the Resident Services Department:

- For Fawn King dial 235 (Resident Services Coordinator)
- For Stephanie Moran dial 237 (Resident Services Assistant)

For any other inquiries dial 221 or stay on the line.

### Armed Forces Day Saturday, May 18

#### Welcoming our Newest Residents:

- James Dahl - Forest Park
- Lynn Carson - Forest Park
- David Polite - Solberg Heights
- Steve Schumacher - Ping Manor
- Mariah O - Stoffel Court

(These are the residents who chose to be acknowledged.)

Are you feeling isolated and controlled by a loved one? Do you feel like no one will understand?

Help is available - Free and Confidential (608) 791-2600

Any time, any day. Someone is here to listen.



advocating against domestic & sexual abuse



**State of Wisconsin “SENIOR Stockbox” Program:**  
 For those who signed up for a “Senior Stockbox,” the Hunger Task Force will be delivering your box to your apartment on the following Mondays and times. You must show your ID and sign for your box. The Hunger Task Force may call your apartment to be let in so please buzz them in.

**Delivery dates and estimated times at all seven high-rises:**

**Monday, May 6:**

10:00am-12:00pm- Becker Plaza and Stoffel Court

**Monday, May 13:**

10:00am-12:00pm- Solberg Heights and Stokke Tower

**Monday, May 20:**

10:00am-12:00pm- Forest Park and Ping Manor

**Tuesday, May 28 (due to holiday):**

9:00am-10:00am- Sauber Manor

If you are 60 years of age or older, and your monthly income must fall below these levels: 1-person household: \$1,632 or 2-person household: \$2,215. Call to sign up at 608-793-1002.

**Kane Street Community Garden:**

The Hunger Task Force has invited residents from our high-rises to volunteer at The Kane Street Community Garden. Spring volunteer hours are Monday-Friday 8 am - 3 pm and Saturday 8 am – 1 pm. Spring volunteer hours run until May 31st. Garden volunteers assist with tasks like prepping the garden for planting, planting, composting, mulching, and other garden projects.

The Kane Street Community Garden is located on the corner of Kane and St. Cloud on the north side of La Crosse close to Goose Green Park. If you have any questions about the garden, feel free to call the Hunger Task Force Office at 608-793-1002 or Cell Phone at 608-386-3319 or lacrossehtf.org/garden.

**Bible Study: \*\*NEW\*\***

**Forest Park (Community Room) Host: Joyce M. Mondays from 6:00pm-7:00pm. All Welcome.**

**MASKS are OPTIONAL for all on public transportation.**

Normal schedule and boarding through the front door of the bus.



**Farmer’s Market Voucher Program**

The Senior Farmer’s Market Nutrition Program, coordinated locally by the Aging & Disability Resource Center (ADRC) of La Crosse County, provides low-income seniors with \$45.00 vouchers to purchase fresh grown fruits & vegetables from local participating Farmers Markets. This year, vouchers will be distributed at various locations (see below), including the ADRC, or individuals may call the ADRC at 608-785-5700 after May 13th to request a form to be mailed. Eligible participants must live in La Crosse County, be 60 years of age or older (native Americans, 55 years of age or older) and at or below a monthly income of \$2,321.75 if single; \$3,151.16 for couples.

Because there are a limited number of vouchers, the program is first-come first-served and processed in the order received. Please be advised there may be a wait at time of distribution. If requested by phone and form is received and completed, vouchers will be mailed after June 1st, or within two weeks of paperwork completion. Eligible participants may also sign a permission slip to allow another person to pick up vouchers on their behalf.

**Only one set of vouchers (\$45) allowed per person.**  
**Aging & Disability Resource Center (ADRC)**

300 North 4th Street, La Crosse 1st Floor  
 Daily Beginning Monday, June 1

**Stokke Tower**—Monday, June 3 10:30 am-11:30 am

**Forest Park**—Thursday, June 6 10:30 am-11:30 am

**Sauber Manor**—Tuesday, June 11 10:30 am-11:30 am

**La Crosse Public Library**—800 Main St, La Crosse  
 Wednesday, June 19 10:30 am—12:30 pm

**Re-Evaluation at Becker Plaza will be IN PERSON next month**

- Letters will be slid under everyone’s door on or before June 3. You are required to supply all verification of income, assets, and medical expenses.
- Provide all/any letters you have received from Social Security, Pension, Annuity, IRAs, concerning your benefit amount and/or insurance premium deducted from your monthly benefit.
- Provide 2 most recent checking account statements, 1 most recent savings account statement, CD, or other asset account statements, Chime, PayPal, Cash App, Direct Express, Green Dot or any other banking app, any other online accounts, over the counter medication with doctor’s note, 2024 pet license & rabies certificate. A more detailed listing is on the backside of the letter you will receive.
- Medical insurance premiums and other medical expense information – you need to provide.
- If you fail to complete your re-evaluation, please be advised that this is your notification that your rent will increase to \$866.00 per month effective October 1, 2024.
- Read your annual recertification notice carefully! All residents must be seen at annual recertification time - regardless of when you moved in!

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SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

# May

	1 Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am	2 Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am Sauber Manor Bingo 6-7pm	3 Forest Park Coffee Hour 10-11am Dominoes 6pm Ping Manor **Bingo 2:00pm	4 Becker Plaza Coffee Social 8-9:30am
5 Forest Park Coffee Hour 10-11am	6 Forest Park Coffee Hour 10-11am	7 Forest Park Coffee Hour 10-11am Dominoes 6pm Ping Manor Painting Group 2:30-3:30pm	8 Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am	9 Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am Sauber Manor Bingo 6-7pm
12 Forest Park Coffee Hour 10-11am <i>Mother's Day</i>	13 Forest Park Coffee Hour 10-11am	14 Forest Park Coffee Hour 10-11am **Karaoke 1:30-3:30pm Dominoes 6pm Ping Manor Painting Group 2:30-3:30pm	15 Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am	16 Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am Sauber Manor Bingo 6-7pm
19 Forest Park Coffee Hour 10-11am	20 Forest Park Coffee Hour 10-11am	21 Forest Park Coffee Hour 10-11am Dominoes 6pm Ping Manor Painting Group 2:30-3:30pm	22 Hayvens Petting Farm Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am	23 Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am Sauber Manor Bingo 6-7pm
26 Housing Office Closed <i>Memorial Day</i>	27 Housing Office Closed <i>Memorial Day</i>	28 Forest Park Coffee Hour 10-11am Dominoes 6pm Ping Manor Painting Group 2:30-3:30pm	29 Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am	30 Becker Plaza Coffee Social 8-9:30am Forest Park Coffee Hour 10-11am Sauber Manor Bingo 6-7pm
			31 Forest Park Coffee Hour 10-11am Dominoes 6pm	
				25 Becker Plaza Coffee Social 8-9:30am

\*\* Means with the Resident Services Department.