



****Residents can submit NON-EMERGENCY maintenance requests on the website.**

Ping Manor: New window project will begin mid-November.



Locked Out? If you are locked out of your apartment, please be aware that staff are required to confirm you are the resident of the unit prior to unlocking the door. A photo ID is the best means of proof. Please understand this is for everyone's safety.



The Hunger Task Force is overseeing the sign-up and delivery of the State of Wisconsin "SENIOR Stockboxes."

For those who signed up for a "Senior Stockbox," the Hunger Task Force will be delivering your box to your apartment. You must show your ID and sign for your box. The Hunger Task Force may call your apartment to be let in so please buzz them in.

Estimated deliveries are between 9:30am-12:00pm at all seven high-rises and family unit deliveries are added to a community schedule:

Monday, October 6 (1st Monday):

Becker Plaza and Stoffel Court

Monday, October 13 (2nd Monday):

Solberg Heights and Stokke Tower

Monday, October 20 (3rd Monday):

Forest Park and Ping Manor

Monday, October 27 (4th Monday):

Sauber Manor

If you are (60+), live in any of our family units or high-rises, your monthly income falls below these levels: 1 person household: \$1,957 or 2-person household: \$2,644 and are interested, please call to sign up at 608-793-1002.

Kane Street Community Garden:

The Hunger Task Force invites residents from our high-rises to volunteer and enjoy free, fresh vegetables from our Kane Street Community Garden. Volunteer hours are Monday and Thursday from 8:00 am - 6:00 pm, Tuesday/Wednesday/Friday 8:00 am - 3:00 pm, and Saturday from 8:00 am - 1:00 pm. Harvest takes place on Mondays and Thursdays from 2:00 - 4:30 pm, and on Saturdays from 9:00 - 11:30 am. If you help with harvesting, you'll be among the first to receive vegetables. For those who are unable to assist with harvesting, free produce distribution is available on Mondays and Thursdays from 4:30 pm - 6:00 pm, and on Saturdays from 11:30 am - 1:00 pm.

The garden is located on the corner of Kane and St. James on the north side of La Crosse close to Goose Green Park. If you have any questions about the garden, feel free to call The Hunger Task Force Office at 608-793-1002 or Cell Phone at 608-386-3319. **The garden will be closing for the season on October 15, 2025.**

UW-La Crosse Recreational Therapy Students

Modality Preceptorship in Recreational Therapy I

This course facilitates experiential learning environments for recreational therapy students consisting of preceptor-supervised experiences in health care and community-based agencies. Students acquire specific modality/skills and facilitation techniques used as treatment interventions in recreational therapy practice. Components of the recreational therapy process, that includes but is not limited to, activity selection, activity analysis, activity planning, and activity modifications will be utilized within an experiential learning environment. The students will be focusing on the residents of Forest Park and Ping Manor this semester. ***Residents from other Housing Authority properties are welcome to participate, just let Fawn or Stephanie know so they can make sure you get in the building.***

The students will have planned activities in the community on the following dates from 2:30pm-3:30pm:

Wednesday, October 1 ~ **Trivia** at Ping Manor and **Casino Games** at Forest Park.

Wednesday, October 8 ~ **Casino Games** at Ping Manor and **Trivia** at Forest Park.

Informational flyers will be posted in a timely fashion.



HAPPY HALLOWEEN!

Friday, October 31



All Housing Authority properties (buildings/grounds/parking lots) are "No Smoking Areas."

REACH Services and Resource Center

The REACH Center is a place where multiple agencies can assist with housing navigation, homeless prevention, mental/AODA support, healthcare, and violence prevention and support in one centralized location. ****There is a Community Health Worker on staff.****

Hours

Monday & Wednesday: 8:00am-2:30pm

Tuesday & Thursday: 8:00am-4:00pm

Friday: By appointment only

212 11th Street South La Crosse, WI 54601

608-781-2783

Reachcenterlacrosse.org

info@reachcenterlacrosse.org

(NSPIRE) Inspection Process

NSPIRE is going to change the way the Housing Authority needs to complete the annual inspections and re-inspections. NSPIRE really focuses on cleanliness and space in each apartment. It is highly recommended to pre-inspect your unit and report any deficiencies so they can be repaired prior to the inspection. If you see items in your unit that may be flagged for an inspection, call the office at 608-782-2264, ext. 221, to put in a work order.

These can include:

- Broken or missing smoke alarms
- Missing or cracked electrical outlets or switch covers
- Lights or fans not working properly
- Doors off hinges or not opening/closing as designed
- Leaking or dripping faucets
- Toilet running or clogged
- Clogged drains
- Fridge or freezer not sealing properly

Important items in preparation for your NSPIRE inspection:

- Window Egress - Nothing can be blocking the actual windows
- Items need to be at least 3 inches away from heat registers
- All windows and doors need to open, close, and latch properly
- Nothing can be covering the breaker box
- Need to have a minimum of 36 inches walking areas in each room
- Pull Cords (if applicable) need to be hanging down and must almost touch the floor
- Pull Cords (if applicable) nothing can be blocking the cord
- Kitchen counter and sink need to be clean
- Oven and Stovetop need to be clean and flammable items are not allowed on the stove top or in the oven
- Bathroom sink, toilet, shower/tub need to be clean
- All floors must be clean (mopped and/or vacuumed)
- While you are free to utilize your space as you see fit, overall we suggest using furniture and surfaces for their intended purpose in order to reduce clutter and potential health and safety issues.

We will keep everyone informed when more information becomes available.

DO NOT REMOVE SMOKE DETECTORS

Great Rivers 2-1-1 Get Connected. Get Help.

Great Rivers 2-1-1 offers free, confidential community information and referrals 24 hours/day. Dial 2-1-1 or (800) 362-8255 to talk to an information and referral specialist. We also offer a Crisis Hotline 24/7. Dial 2-1-1 or (800) 362-8255 to talk to a crisis specialist.

2.1.1



Patrons may receive 1 complete package per month. Accounts must be up-to-date and current.

Patrons would be able to receive smaller packages – produce and bakery (and possibly surplus items) – the other weeks of the month, one time per week.

We also offer drive-thru for complete food packages only for people 60+ or those who have had staff approval.

The drive-thru is open Wednesdays and Thursdays from 10:00am-12:00pm for people 60+ or by staff referral.

Mobile Food Pantry:

All Housing Authority residents qualify for this free service.

You will need to wait in line. No one will be entering the WAfer Mobile at this time. Everyone will get a choice of dairy, meats, produce, bakery, and a pre-packaged food box. There will be staff and volunteers to help lift items into carts. High-Rise residents can use the building shopping carts to bring items up to their apartment; however, please clean and return the cart immediately for the next person to use. Neighborhood residents are encouraged to park near the mobile pantry or bring a cart or wagon to get the food back to your home.

PLEASE be patient, kind, and respectful of others while waiting your turn.

EVERYONE needs to provide their picture ID, and all new residents need to bring a copy of their lease or a bill/state-ment with their current address listed on it.

The WAfer Mobile Pantry parks in the front of each high-rise from 9:00am-11:00am.

Forest Park on October 1 (1st Wed.)

Solberg Heights on October 8 (2nd Wed.)

Huber Homes on October 9 (2nd Thurs.) 10:30am-11:30am (Corner of Gladys Street)

Becker Plaza on October 14 (2nd Tues.)

Sauber Manor on October 15 (3rd Wed.)

Ping Manor on October 16 (3rd Thurs.)

Stokke Tower on October 21 (3rd Tues.)

Schuh/Mullen on October 23 (4th Thurs.)

11:00am-12:00pm (St. James St. across from Boys & Girls Club)

Stoffel Court on October 28 (4th Tues.)

Grover Estates residents are welcome to come to any of the locations once a month.

The Mobile Pantry stays the full scheduled time; therefore, do not feel you need to get there right away. They will have plenty of food for everyone. *If you have any questions, please call Tony Meyers at 608-782-6003 or email him at wafermobile@waferlacrosse.org.*

Feel free to check their website for the most current information: waferlacrosse.org.

**United Nations Day:
Friday, October 24**

Important Reminder!

Any changes to your income **must be reported to the office within 14 days.**

The Income Change form is available on our website: <https://lacrossehousing.org/>.

It is now a **fillable form**—you can complete it online, download it, and send it to your Occupancy Specialist along with the required verification of the change.

Contact Information:

- **Family Occupancy Specialist:** Vicky Johnson – vjohnson@lacrossehousing.org
- **Highrise Occupancy Specialist:** Nicole Hebel – nhebel@lacrossehousing.org
- **Forest Park/Ping Manor Occupancy Specialist:** Nancy Peters – npeters@lacrossehousing.org

Religion

Catholic Communion: Becker Plaza (Library)

Friday, October 3 at 9:15am

Bible Study: Forest Park (Community Room)

Monday, October 6, 13, 20, & 27, at 5:00pm

**Housing Protection for
Victims of Domestic Violence**

What you should know....

On average, 1 in 3 women and 1 in 4 men will experience some form of violence committed by an intimate or domestic partner in their lifetime. One reason many victims do not disclose their experiences is because they worry that doing so will jeopardize their housing. There are protections in place for victims of domestic violence, sexual assault, and stalking, provided through Wisconsin state laws and the Violence Against Women Act (VAWA). As a victim, you cannot be evicted because of incidents of abuse, or due to the abuser's criminal activity directly related to the abuse. The owners of your property, or the Housing Authority, have the ability to evict an abusive household member to allow you and your family to remain in your housing. If you are experiencing violence in your home, please know that you are not alone. Contact the Housing Authority to invoke your VAWA or state protections or call New Horizons Shelter and Outreach Centers' Advocates for assistance, information, and supportive services. You can reach an Advocate 24 hours a day, 7 days a week at 608-791-2600 or 1-888-231-0066, and all the services provided are free and confidential.

**Harter's Refuse and Recycling
for ALBERTS HOUSE I & II**

The lid on the cart needs to be closed as designed. If your cart is overflowing it will not be emptied by Harter's.

Five of six units are provided with two garbage carts: *One for waste
*One for recyclables.

These carts are numbered and assigned to your unit. If a cart is lost or needs to be replaced, you will be charged \$125.00.

Your household refuse is picked up every week.

Recycling is collected every other week.

Refuse (garbage) collection dates: Tuesdays

Recycling collection dates: Tuesday, October 14 & 28

REMINDER: Carts should **NOT** be placed out for collection more than 12 hours before collection and must be removed from the street within 24 hours after the trash/recycling collection. Also...please keep trash picked up and put in correct bins. Empty boxes can be hazardous when there are high winds. If staff has to return your carts, a \$20.00 fee will be charged. Clean your carts regularly to maintain hygiene and prevent odors.

**Columbus Day:
Monday, October 13**

**No Smoking Policy and
Parking Policy**

The new No Smoking Policy and the new Parking Policy were approved by the Board of Commissioners and will take effect January 1, 2026. Every resident will receive a copy of these new policies and will need to sign an acknowledgement of receipt form. You can sign the form by coming to the Housing office, or during upcoming events such as Wafer food delivery days at each property, annual recertification appointments, as well as other social events held by Resident Services.

Are you feeling isolated and controlled by a loved one?

Do you feel like no one will understand?

Help is available - Free and Confidential (608) 791-2600.

Any time, any day. Someone is here to listen.



advocating against domestic & sexual abuse

**National Bosses Day:
Thursday, October 16**

Family Units Information ONLY

Boys & Girls Clubs located in Huber Homes and Schuh/Mullen Homes



Clubs are currently open 2:30pm-6:00pm, Monday-Friday. On non-school days (October 3 & 6) the clubs open from 12:00pm-4:00pm. We are open to registered members who are currently in kindergarten - 12th grade.

La Crosse Area School District – **No School** on **Friday, October 3 and Monday, October 6.**

Huber Homes Community Center:

If you have any questions regarding the BGC, please call Cassidy Murphy at 608-784-6065 or email cassidy.murphy@bgclax.org.

Parent Café will be on **October 2** (first Thursday) from **5:00pm-6:30pm** and will be led by The Parenting Place and **Neighborhood Night** will be on **October 16** (3rd Thursday) from **5:00pm-6:30pm**. If you have questions about Neighborhood Night or Parent Cafe, please contact Andy Kiel at 608-789-8956 or email akiel@lacrossesd.org or Sheng Vang at 608-386-4420 or email shvang@lacrossecounty.org.

Schuh/Mullen Community Center:

If you have any questions regarding the BGC, please call Megan Quintero at 608-784-6073 or email megan.quintero@bgclax.org.

Parent Café led by the Parenting Place will be on **October 14** (2nd Tuesday) from **5:30pm-7:00pm** and the **Neighborhood Night** will be on **October 9** (2nd Thursday) from **5:30pm-7:00pm**. If you have questions about Neighborhood Night or Parent Cafe, please contact Andy Kiel at 608-789-8956 or email akiel@lacrossesd.org or Deb Dobrunz at 608-792-1738 or email ddobrunz@lacrossecounty.org.

Important message from the NRO's

"If you are trick or treating, keep your kids visible to drivers. Put reflective tape on costumes or attach glow sticks to clothing or even treat buckets. When crossing roads, look both ways before crossing. Also know the route you plan on trick or treating and keep a charged cellphone with you in case you get lost."

ALL MAIL MUST BE PICKED UP ON A REGULAR BASIS. ACCUMULATED MAIL WILL BE BROUGHT BACK TO THE POST OFFICE AND HELD FOR 10 DAYS AND THEN RETURNED TO SENDER.

REFUSE & RECYCLING

The lid on the cart needs to be closed as designed. If your cart is overflowing it will not be emptied by Harter's.

Each household is provided with two garbage carts: *One for waste *One for recyclables. These carts are numbered and assigned to your unit. If a cart is lost or needs to be replaced, you will be charged \$125.00.

Your household refuse is picked up every week. Recycling is collected every other week.

Refuse (garbage) collection dates:

Schuh Homes & Grover Estates: Mondays

Huber Homes: Fridays

Recycling collection dates:

Schuh Homes & Schuh II: Monday, October 6 & 20

Huber Homes: Friday, October 10 & 24

Grover Estates: Monday, October 13 & 27

REMINDER: : Carts should NOT be placed out for collection more than 12 hours before collection and must be removed from the street within 24 hours after the trash/recycling collection. Also...please keep trash picked up and put in correct bins. Empty boxes can be hazardous when there are high winds. If staff has to return your carts, a \$20.00 fee will be charged. Clean your carts regularly to maintain hygiene and prevent odors.

Mullen Homes

Please dispose of your recycling & refuse properly in the dumpster areas. (Look for visual aids on each dumpster).

Dumpster areas: 1300 St. James St., 802 Winneshiek Rd., 854 Winneshiek Rd.

Reminder for Parents: Children taking out trash must be tall enough to reach the dumpster opening safely. If they are not, please assist them or take the trash out yourself.

We want to prevent injuries and ensure trash/recycling goes where they belong. All trash must be placed in tied or sealed garbage bags and placed in the dumpster. Please note plastic bags are not recyclable and are considered trash. You may carry recyclable items to the bin in a plastic bag and dump them into the bin, but do not put the plastic bag in the bin.

If you would like a copy of the 2025 Recycler, feel free to call the Housing Office at 608-782-2264 to request one or visit www.lacrossecounty.org/solidwaste.

Y on the Fly

The Y ON THE FLY vehicle and staff will be in the Schuh/Mullen neighborhood by the community center from 2:00pm - 3:30pm on the following dates:

Sunday, October 12, 2025, and

Sunday, October 19, 2025.



Family Units Information ONLY



La Crosse Area
Family Collaborative
Empowered Families. Thriving Neighborhoods.

A La Crosse Area Family Collaborative staff member is in the Schuh/Mullen and Huber Homes Community Center and is there as a resource for you and your household.

The La Crosse Area Family Collaborative staff can help with:

- Parenting or family supports
- Mental health connections
- Healthcare navigation
- Barriers to transportation, employment, or childcare
- Housing concerns
- Basic needs such as food, clothing, or household items
- Adult or child educational supports and opportunities
- Support and advocacy
- General neighborhood concerns or suggestions
- Info about events at the Community Center

Schuh/Mullen Homes: Deb Dobrunz,
ddobrunz@lacrossecounty.org (608)792-1738

Huber Homes: Sheng Vang,
shvang@lacrossecounty.org (608)386-4420

Upcoming Annual Home Inspections

Mullen Homes ~ October 7 - 9, 2025

Resident Services delivered an inspection notice and a pre-inspection check list to every household on September 8, 2025.

Schuh Homes ~ November 11 – 13, 2025

In the beginning of October, Resident Services will deliver an inspection notice and a pre-inspection check list to every household.

Western Technical College

Free Learning Opportunities Offered

- **HSED/GED**- Earn your high school diploma
- **English Language Learner Classes**- Learn English as a second language
- **College Prep and Transition**- Get support before starting or while taking classes
- **Project Proven**- Offers support for justice involved individuals
- **Clubs**- Participate in Job Club, Rec Club, Wellness Club & Tech Club

For information call or email: 608-785-9535 or 608-789-6029 learnersupport@westerntc.edu

Serving children 1-5 years of age at two

La Crosse locations:

Central and Margaret Annett Centers.

Class times are Monday-Thursday, 8:15-

3:15pm for 3-5-year-olds and Monday-Thursday, 8:00-3:30pm for 1-2-year-olds.

Free to families that qualify.

Accepting applications year round.

Apply online at <https://headstartcouleeregion.com/enrollment> or in person.

Administrative Office.

333 Buchner Place, Suite A

La Crosse, WI 54601

Contact us at 608-785-2070 ext. 0



Annual Re-Evaluation Process for Huber Homes and Grover Estates is next month:

The Department of Housing & Urban Development (HUD) requires that we review your income and household composition every year to determine if you are still eligible to receive assistance paying your rent.

The recertification packets will be **hand-delivered on Monday, October 27, 2025.**

If you are not home, your packet will be returned to the office.

You may **pick packets up at the office on:**

- Tuesday, October 28, 2025
- Wednesday, October 29, 2025
- Thursday, October 30, 2025

OFFICE HOURS 9:00a.m.-NOON & 12:30- 3:00p.m.

Any packets not delivered or picked up by **Friday, October 31, 2025**, will be mailed out.

Complete, sign, and attach all information needed for your annual recertification. Please bring your complete packet to your appointment. You are required to provide verification of your household income/assets/medical expenses. Please provide verifications which will enable us to calculate your correct level of assistance. **FLAT RENT:** If you have chosen the Flat Rent Method, you are still required to complete the recertification process. If you have any questions, please contact Vicky Johnson at 608-782-2264, ext.223. If you are 62 years of age or older or a person with disabilities and require special assistance to complete your annual reexamination, please contact the housing specialist and arrangements will be made to accommodate your needs. Please be advised that if you fail to complete the annual recertification, your housing may be terminated.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
<h1>October</h1>			1 Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am **Casino Games w/UW-L RT Students 2:30-3:30pm Ping Manor **Trivia w/UW-L RT Students 2:30-3:30pm	2 Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am	3 Becker Plaza Coffee Social 8-9am Communion (Library) 9:15am Cards & Games 4pm Forest Park Coffee Hour 10-11am Dominoes 6pm	4 Becker Plaza Coffee Social 8-9am
5	6 Forest Park Coffee Hour 10-11am Bible Study 5pm	7 Forest Park Coffee Hour 10-11am Dominoes 6pm	8 Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am **Trivia w/UW-L RT Students 2:30-3:30pm Ping Manor **Casino Games w/UW-L RT Students 2:30-3:30pm	9 Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am	10 Becker Plaza Coffee Social 8-9am Cards & Games 4pm Forest Park Coffee Hour 10-11am Dominoes 6pm Solberg Heights **Manicures 10:30am-12pm	11 Becker Plaza Coffee Social 8-9am Ping Manor Movie 2:30pm
12	13 Forest Park Coffee Hour 10-11am Bible Study 5pm Sauber Manor **Pie & Ice Cream Social 11:30am-12:30pm Columbus Day	14 Forest Park Coffee Hour 10-11am Dominoes 6pm	15 Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am	16 Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am	17 Becker Plaza Coffee Social 8-9am Cards & Games 4pm Forest Park Coffee Hour 10-11am Dominoes 6pm Stokke Tower **Oktoberfest Cookout (Grab & Go) 11am-12pm	18 Becker Plaza Coffee Social 8-9am
19	20 Forest Park Coffee Hour 10-11am Bible Study 5pm	21 Forest Park Coffee Hour 10-11am Dominoes 6pm	22 Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am	23 **Apple Orchard Trip Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am	24 Becker Plaza Coffee Social 8-9am Cards & Games 4pm Forest Park Coffee Hour 10-11am Dominoes 6pm United Nations Day	25 Becker Plaza Coffee Social 8-9am
26	27 Forest Park Coffee Hour 10-11am Bible Study 5pm	28 Forest Park Coffee Hour 10-11am Dominoes 6pm	29 Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am Bingo w/Grace (Community Supported Living Services) 1pm	30 Becker Plaza Coffee Social 8-9am Forest Park Coffee Hour 10-11am	31 Becker Plaza Coffee Social 8-9am Cards & Games 4pm Forest Park Coffee Hour 10-11am Dominoes 6pm Halloween	** Means with the Resident Services Department.

Feel free to join the LHA on our upcoming bus trip:



Apple Orchard Trip

Thursday, October 23, 2025



Departure Time: Begin loading at 7:30am - Ready Bus will begin picking up on the north side of town heading south.

Cost: \$35.00 (Includes: motor coach transportation, all-inclusive breakfast buffet, beverage, tip, and a chance to win a door prize.)

Bring extra money for shopping!

Stops include:

- Kickapoo Corners Family Restaurant (Readstown, WI)
- Sunrise Orchard (Gays Mills, WI)

Call the Housing Authority at 608-782-2264 to sign up, dial 237 for Stephanie or dial 235 for Fawn.

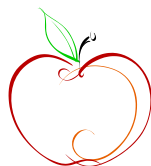
Make checks payable to the Housing Authority Rec. Fund.

We must have a minimum of 35 residents/guests signed up and paid by Wed., October 15, 2025, at noon or the trip will be cancelled.

(No refunds unless medically excused)



(We reserved an accessible motor coach which will hold 2 wheelchairs)



First come, first serve





Trip to the “Mall of America”

Thursday, November 6, 2025



****LHA residents accounts must be in good standing to participate. ****

Departure Time: Begin boarding at 7:00am

Ready Bus will begin picking up participants on the north side of town heading south. The bus leaves the parking lot at 4:00pm to head directly back to La Crosse.

We reserved an accessible motor coach which will hold up to 2 wheelchairs. The wheelchair spots are for wheelchair bound residents only.

Cost: \$35.00 (Transportation, morning snack/beverage, and a chance to win a door prize). (*Bring extra money for meals, shopping, and entertainment on your own*).

Mall of America: Over 520 shops, 50 restaurants full of delicious food, Nickelodeon Universe, SEA LIFE Aquarium, FlyOver America, and much more under one roof.

Call the Housing Authority at 608-782-2264 to sign up - dial 237 for Stephanie or dial 235 for Fawn. You will need to pay Resident Services prior to the trip. (*No refunds unless medically excused*)

Make checks payable to Housing Authority Rec. Fund.

We need a minimum of 30 residents/guests signed up and paid by Thursday, October 30 at NOON or the trip will be CANCELLED.

******We generally play a movie on the way there and another on the way home. Suggestions are welcome.

******Feel free to bring snacks for the ride, there is plenty of room to store small coolers and bags******

*We **will not** be stopping on the way home; therefore, make sure you eat before you leave the mall or bring it on the bus. *

This was a highly requested trip; therefore, we hope to fill the bus.